



ANNUAL
REPORT
2016



Commitment

The Commission for the Rights of Persons with Disability is committed to seeing that Maltese society is an inclusive one, in a manner that persons with disability can, through equal opportunities in all aspects of life, fulfil their potential as persons who enjoy a higher quality of life. In honouring this commitment, CRPD works in order that society may eliminate any form of direct or indirect discrimination against persons with disability or their families while providing the necessary help and support.

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**Commission for the Rights
of Persons with Disability**

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This report is available from the CRPD website
and in Maltese audio format from CRPD's offices.

An easy-to-read summary may also be obtained from the CRPD website.

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Commission for the Rights of Persons with Disability

1.1 THE FOUNDING OF CRPD

The Commission for the Rights of Persons with Disability was first set up on the 3rd of November 1987, as the National Commission of Persons with Disability (KNPD) when the Minister for Social Policy at the time, the Hon. Dr Louis Galea, issued a parliamentary statement announcing the appointment of the first CRPD members.

On 10th February 2000, CRPD was statutorily set up through Act No. 1 for the Year 2000, the Equal Opportunities (Persons with Disability) Act. According to Article 22 of this same act:

The Commission, while giving special attention to the different needs of children, women and men with disability, must:

- a. identify, establish and update each principle of national execution which is directly or indirectly related to disability issues;
- b. identify the needs of persons with disability, their families

- c. and voluntary entities that work within the disability sector, and take all the necessary steps or propose adequate measures in order to provide as much as possible for such requirements;
- c. ensure that all Government programmes regarding the issues and interests of persons with disability, their families and voluntary entities operating within the disability sector adhere to the principles of national execution on disability related issues;
- d. ensure the necessary coordination between all Government departments and agencies in the execution of measures, services or initiatives proposed by the Government or by the Commission from time to time;
- e. maintain direct and ongoing contact with local and international bodies operating within the disability sector, as



- well as with groups, agencies and other individuals as the need arises;
- f. monitor the provision of services by the Government or its agencies, or by any person or other group of people, when the clients of these services happen to be persons with disability;
 - g. work towards the elimination of all forms of discrimination against persons with disability;
 - h. carry out general investigations with the aim of establishing whether the dispositions of this Act are being safeguarded;
 - i. investigate those complaints that are presented to it regarding a failure to observe a particular disposition of this Act in individual cases, and remedy the situation whenever possible;
 - j. arbitrate and take decisions on issues referred to the Commission by the Minister;
 - k. provide assistance - including legal and financial support - depending on circumstances to enable persons with disability to obtain their rights with the help of this Act;
 - l. continue to monitor the exercising of this Act, and when the Commission deems it necessary or is required to do so by the Minister, draft and submit proposals to the Minister for amendments to the Act;
 - m. examine laws, and (when so requested by the Minister) propose laws, with the aim of ascertaining whether current laws or proposals are or can be inconsistent with the aims of this Act or whether they go against them, and present a report on the results of each similar analysis to the Minister;
 - n. provide all those services that may be required or requested of the Commission to enable it to attain its goals;
 - o. collect, analyse and publish statistics on the persons with disability sector which, among other things, reflects the national level attained in the inclusion policy;
 - p. have the power to take the right action, which includes balanced administrative measures and judicial action, with the aim of eliminating discrimination on the basis of disability as explained in this Act; and to take judicial action as stipulated. The Commission must evaluate the necessary judicial interest for each case considered in order to take action on its own behalf;
 - q. raise awareness regarding the capabilities and contributions of persons with disability;
 - r. provide the independent mechanism for the promotion, protection and monitoring of the implementation of the United Nations Convention on the Rights of Persons with Disability, and of every other related Optional Protocol as ratified by Malta; and
 - s. monitor Custody Orders.

1.2 THE PERIOD COVERED BY THIS REPORT

This report covers the calendar year 2016, and is written as required by Article 30 of the Equal Opportunities (Persons with Disability) Act. This report does not include the operation carried out by CRPD to safeguard the Equal Opportunities Act itself. A report in this regard is published separately. Since this Act came into force in October 2000, the EOA annual work report covers the period October 2015 – September 2016. A copy of this report may be obtained from CRPD’s offices or from the CRPD website www.crpd.org.mt.

1.3 THE STRUCTURE OF CRPD

The members of the CRPD Council are appointed by the Minister for the Family and Social Solidarity following consultation with NGOs in the sector, for a period of two years. The new CRPD Board had its first meeting in March 2016 and met 4 times until it was dissolved in August 2016, following the passing of the Amendments to the Equal Opportunities Act. The board was composed as shown in Table 1.1. Following these amendments being passed the chairman of CRPD was elevated to the position of Commissioner with the responsibility of regulating the disability sector, and monitoring the implementation of the United Nations Convention on the Rights of Persons with Disability (UNCRPD).

1.4 CRPD BOARD MEETINGS

During CRPD Board meetings in 2016 the following subjects were discussed:

- Reports received by CRPD regarding feast decorations that were impeding pavement accessibility
- Malta Football Association Stadium accessibility court case
- Blue Badge Act Feedback
- Amendments to MEPA procedures for accessibility vetting
- Finding new offices for CRPD
- V18 - Representation on the Board
- Call for Architects to work for CRPD
- EU Disability Card Project
- MUT Directives and their affects on students with disabilities
- MEA / Jobs+ 2% Quote data protection issues
- Jobs+ Launch consultation
- Transport Policy 2050 Feedback
- Reserved Parking Review Panel
- V18 Inclusion and Regeneration Policies

1.5 THE FORUM OF ORGANISATIONS WORKING IN THE DISABILITY SECTOR AND THE FORUM OF ORGANISATIONS OF PERSONS WITH DISABILITY

These two Fora were set up after CRPD assumed the role of an Independent Mechanism of the Convention on the Rights of Persons with Disability, particularly the Article that requires the Independent

Mechanism to involve persons with disability and their representative organisations in the operation on the promotion, protection and monitoring of the implementation of the Convention. The fora are composed of representatives of organisations that represent different groups of

persons with disability together with the parents of children with disability and of adults with severe and multiple disabilities. The fora met four times during the year to discuss issues that they felt were important, including areas such as employment, housing and accessibility.

TABLE 1.1

CRPD setup since March 2016

Mr Oliver Scicluna	Chairman
Ms Annabelle Xerri	Deputy Chairperson
Ms Marcette Cassar	Ministry of Health
Dr Paul Debattista	Ministry of Finance
Dr Frank Galea	Ministry for Gozo
Ing. Anthony Camilleri	Ministry for EU Affairs
Ms Joanne Ghirxi	Ministry of Education and Employment
Dr Anne-Marie Callus	University of Malta
Fr Martin Micallef	Archdiocese of Malta
Mr Michael Cohen	Ministry of Justice, Culture and Local Government
Fr Michael Galea	NGO (Dar Arka)
Ms Anna Calleja	NGO (Special Olympics)
Ms Diana Sladden	Sister of a Person with Disability
Ms Melanie Magri	Sister of a Person with Disability
Mr Anthony Zammit Cutajar	Parent of a Person with Disability
Mr Pio Fenech	National Federation of Persons with Disability
Ms Marthese Mugliette	National Federation of Persons with Disability
Mr Sergio Galea	Person with Disability
Ms Rhoda Garland	Secretary

1.6 OFFICIAL VISITS

In June the Commissioner and the Executive Director had a meeting which was held in Parliament with the FRA Director Michael O’Flaherty. This meeting was about the improvements made in regards legislation and policies in Malta related to minority groups such as persons with disabilities and the barriers that are still in place.

During the same day the Commissioner and Director also attended for a Parliamentary sitting organized by the Speaker of the House of Representatives and FRA.

In October the Executive Director attended and addressed the Opportunitajiet Indaqs Forum hosted by the Nationalist Party, concerning disability and rights.

In November Equinet representatives visited the CRPD offices and held a meeting with the Commissioner, the Executive Director, Ms Lorraine Pleven and Mr Michael Debattista. During the meeting the Commissioner briefed the Equinet representatives about the strides forward Malta has made in regards legislation and the disability sector.

Also in November Dr Peter Mozet visited CRPD offices during an EU Presidency visit, and met with the Executive Director to discuss disability sector legislation and policies.

1.7 CRPD SECRETARIAT

CRPD’s Secretariat is based at Bugeia Institute in Santa Venera. The secretariat currently employs 30 members of staff – 25 on full-time basis and 5 on part-time or reduced hours basis. 14 of these employees are persons with disability. This year saw the engagement of Mr Paul Pulis and Mr Clayton Block (Draughtspersons), Ms Mary Rose Attard (Assistant Services Officer Gozo), Mr Michael Debattista (Assistant Manager) Ms Audrey Sciberras (Services Officer) and Ms Ruth Brignone (Services Officer).

In order to be able to provide its services in the best possible manner, CRPD also engages the services of various professionals including those from the legal, medical, paramedical, financial, architectural and Maltese Sign Language interpretation sectors.

CRPD encourages its staff to further their professional and human development in various manners. These included:

- The organisation of a Staff Development Day for all employees of the Secretariat, which this year regarded the accessibility of places of historical interest in Gozo. This was led by Mr Matthew Giordmaina, a CRPD employee with visual impairment who is also a qualified tour guide.
- The Equal Opportunities Compliance Unit were given training in negotiating skills to assist with the mediation that is provided within their roles.

- All CRPD staff were involved in training regarding Gender Equality and the Equality Mark.
- Other courses that were provided to assist staff members with their duties included data protection awareness, epilepsy awareness, organising meetings and taking minutes, departmental tenders, public procurement regulations and online project proposal applications.

1.8 THE 2015 ANNUAL WORK REPORT

The Annual Work Report for 2015 was presented during a meeting held on 4th July 2016 by the Commissioner Mr Oliver Scicluna together with all members of staff. This was held as

a sign of appreciation for the work carried out by all CRPD employees. The Hon. Dr Justyne Caruana, Parliamentary Secretary for the Rights of Persons with Disability and Active Ageing, was invited and delivered a speech. This report is available from CRPD's offices and online at www.crpd.org.mt in various accessible formats.

1.9 KNPD (CRPD) COLLECTIVE AGREEMENT

Commencing in April CRPD management met with the UHM and PACBU on various occasions to negotiate the renewal of the KNPD (CRPD) Collective Agreement. In October a meeting was held between the Union and CRPD employees.

Equal Opportunities Act Section

2.1 INVESTIGATION OF COMPLAINTS ACCORDING TO THE EQUAL OPPORTUNITIES ACT

CRPD is in charge of ensuring that the Equal Opportunities Act is observed in a reasonable manner. For this reason CRPD receives complaints from persons with disability and their family members who feel that they are being discriminated against on the basis of their disability. CRPD investigates these complaints, attempts to remedy the situation in order that a reasonable solution may be sought within the shortest time period possible, and where this is not possible such complaints are also presented at the Arbitration Centre or in Court. Throughout this year CRPD issued ten judicial protests.

As mentioned in Section 1.2, the Annual Report on this operation is presented separately. This specific report therefore does not give an account of CRPD's work regarding the direct exercising of this Act. This also applies to the work carried out by the Test of

Reasonableness Board, since a report on the latter is presented in the Equal Opportunities Act Annual Report.

As part of its enforcement of this Act, PA is obliged to consult with CRPD regarding applications for the development of buildings which are open to the public and are of major use. This consultation consists of two exercises:

- a. PA hands the plans to CRPD for its technical experts to examine and determine whether these are conformant with the Guidelines issued by CRPD, which are published in the Access for All Design Guidelines 2011, which are now standards.
- b. PA requests that the developer obtains a certificate from CRPD after a site inspection has been carried out confirming that the finished building is conformant with these Guidelines, before PA can issue a Compliance Certificate. In this way the



developer can proceed to apply for water and electricity services. CRPD’s work on the vetting of plans for MEPA development applications throughout this year appears below.

TABLE 2.1

	Nru
Applications	1,559
Recommended	387
Not recommended	1,172

Throughout 2016 the consultation service continued to be offered by a CRPD official at the PA offices every Monday and Wednesday morning, providing technical advice regarding physical accessibility to those who are in the process of submitting development applications.

Over the course of this year CRPD was also requested to vet finished buildings, in order to allow PA to proceed with issuing a Compliance Certificate. Statistics relating to this operation by CRPD are presented below.

TABLE 2.2

	Nru
Buildings inspected	80
Buildings confirmed as accessible	60
Buildings confirmed as inaccessible	20

TABLE 2.3

	Nru
Applications	290
Recommended	160
Not recommended	130

This year CRPD continued to work on the vetting of development plans to be presented to PA’s Development Control Committee (DCC). The work carried out in this regard can be seen in Table 2.3.

In cases presenting difficulties in relation to rendering a building accessible, the test of reasonableness is applied. These cases are referred to the Test of Reasonableness Board, which examines whether the building’s inaccessibility can be deemed reasonable or otherwise. As already explained in 2.1, statistical figures relating to the Board’s operation may be obtained from the Annual Equal Opportunities Act Report issued by CRPD.

United Nations Convention on the Rights of Persons with Disability

3.1

Following Malta's ratification of the United Nations Convention on the Rights of Persons with Disability, CRPD assumed the new role of independent mechanism to protect, promote and monitor the implementation of the said Convention.

In order to be able to do this in the best possible manner, CRPD ensures it stays abreast of the latest updates on the persons with disability sector happening in the local and international contexts. This is done through meeting with representatives of disabled people organisations, parent led organisations and other NGOs in the disability sector to gather their feedback throughout the year.

On an international level, CRPD maintains close contact with the European Disability Forum, Equinet, the Disability Rights Committee

within the Equality and Human Rights Commission of the United Kingdom, Disability Wales and Inclusion Europe.

3.2

CRPD also contributes to the work carried out against discrimination on an international level, including the European context.

3.3

CRPD participated at several international conferences organised by the EU and Equinet, a network of autonomous European entities working within the rights sector. These conferences involved discussion around EU Disability

Law, Strengthening EU Equal treatment legislation and reasonable accommodation in relation to accessibility. From time to time CRPD receives a number of questionnaires to be filled in for research purposes.

During 2016, CRPD was requested to contribute through questionnaires relating to the following subjects:

- Mid-term review of European Disability Strategy 2010 - 2020,
- Requests from the Council of Europe for Progress report on the employment, training and equal opportunities in Malta,
- OHCHR report on Article 5 of UNCRPD (Equality and Non Discrimination),
- Child day care centre facilities feedback,
- Other Equinet surveys.

3.4

During 2016 CRPD has continued to work with Vodafone Foundation, FITA and the Local Councils Association to create a new mobile application that provides a clear picture of accessible places around Malta and Gozo, including maps.

3.5

CRPD was involved with EPALE, the European Platform for Adult Learning Education in meetings to discuss Lifelong learning in Msida, Floriana and Valletta.

3.6

The Commissioner and the Executive Director met with the Broadcasting Authority to discuss representation of persons with disability on television and the use of incorrect terminology and stereotyping.

3.7

CRPD's Commissioner met with Malta Enterprise to discuss their work and ways of working together.

3.8

The Executive Director met with the Chairman of Jobs+ on several occasions to ensure that the data used to provide information regarding the 2% quota for employing disabled people was accurate.

3.9

The Commissioner met with Mr George Vella (Deaf People Association) with regard to the provision of Emergency Services for Deaf People and is currently working with the Police to better the service being provided.

Policies Development

CRPD has the role of developing and coordinating work carried out on policy in the disability sector. This is achieved by ensuring that programmes, measures, services and initiatives of the Government and its agencies address the sector of persons with disability while taking into consideration their rights and needs. CRPD also works to ensure coordination between the said entities in this regard.

4.1 TOURISM

CRPD worked throughout the year with the Ministry of Tourism and Malta Tourism Authority on policies. In January the Hotels Accessible Checklist was created providing hotels with the opportunity to become recognised as accessible places. In February meetings were held to discuss a Tourism for All Leaflet. Work was done throughout the year on an Inclusive Tourism policy.

CRPD worked in conjunction with ITS to provide their tour guide students with the opportunity to provide tours that were accessible to a group of people with diverse impairments.

CRPD also worked with ITS to introduce a new module for its courses in the area of accessibility for all. Further meetings were held with the Ministry and Tourism and ITS regarding the issue of accessibility

In March CRPD collaborated in the Access for All Conference organized by the Ministry of Tourism in collaboration with the Parliamentary Secretary for the Rights of Persons with Disabilities.

In April meetings were held with the Ministry for Tourism and the Malta Tourism Authority to review the status of accessible beaches. This was followed up in June when PSDAA, CRPD and MTA met in regard of accessible beaches.

In June a meeting was held between ITS and CRPD to discuss Tour Guide courses, this meeting was followed up in October.

In June the Commissioner held a meeting with Mr Karlston Xuereb, the Valletta 2018 CEO to discuss how events organized by, or in conjunction with the Valletta 2018 Foundation could be more inclusive. During the meeting it was also agreed that CRPD will be drafting an inclusion policy for Valletta 2018. The Commission created a working group comprising the Commissioner, the Executive Director, and CRPD employees from the EOCU and Access team to work on this policy. This policy was presented to the Governors at a meeting in July. The Commissioner also attended V18 Board meetings.

In July the Commissioner, Mr Matthew Giordmaina, CRPD officer and tour guide, and PSDAA officials met with representatives of Heritage Malta at the Archaeology Museum, Republic Street Valletta as to give advice in regards accessibility around the museum.

In September the Commissioner was invited by the Ministry for Tourism and the Parliamentary Secretary for the Rights of Persons with Disabilities to attend World Tourism Day at the Hilton Hotel where the theme was Tourism and Accessibility. Mr Scicluna made an address to the press.

During the year meetings were held between ITS and CRPD to discuss a Memorandum of Understanding.

In December Minister for Tourism Hon. Dr Edward Zammit Lewis and Parliamentary Secretary for Rights of Persons with Disability and Active Ageing Hon. Dr Justyne Caruana attended the signing of this agreement between ITS Director Mr Pierre Fenech and the CRPD Commissioner.

4.2 BLUE BADGE BILL

CRPD met with the Parliamentary Secretariat for the Rights of Persons with Disability and Active Ageing (PSDAA) and the Police to work on the drafting of the Blue Badge Bill. Meetings were also held with the LESA Director and CEO at various times during the year.

In March the Commissioner presented the draft of the Concession for the Reserved Parking of Persons with Disability Act (Blue Badge Act) to the members of the Cabinet.

In May a meeting was held with Hon. Dr Stefan Buontempo, Parliamentary Secretary for Local Government in regards the enforcing of Blue Badge abuse and reserved parking.

In October a meeting was held with Transport Malta and the Police with regards to the enforcement of the Blue Badge Act.

4.3 RESERVED PARKING FOR BLUE BADGE HOLDERS

CRPD met with the PSDAA and Transport Malta to work on the drafting of a new Reserved Parking for Blue Badge Holders Policy. Subsequently the Commissioner met with Perit Audrey Testaferrata De Noto and the reserved parking doctor to further discuss the policy as part of the drafting process. Subsequent meeting was held with the PSDAA and Transport Malta to draft the policy. In September the Commissioner and Ms Jessica Schembri, an EOCU Officer, presented the new Blue Badge Act to the Commissioner of Police and his team.

4.4 VOTING AND ELECTIONS

The Commissioner and the Executive Director met with the KPMG to discuss the election process. Later, the Executive Director attended a conference on Electronic Voting.

4.5 SPORTS

CRPD held meetings with the Hon. Chris Agius, Parliamentary Secretary for Research, Innovation, Youth and Sport, and Sport Malta to discuss the setup of the new Malta Paralympic Committee. During the year meetings were held to finalise the Statute which had been requested by the International Paralympic Committee.

4.6 EDUCATION

- a. CRPD met with the Directorate of Student Services to discuss the issue of LSAs.
- b. The CRPD Executive Director was invited to sit on the Board of Governors of MCAST.
- c. CRPD's Commissioner was invited to attend the Green Flag Award Celebration Ceremony held at Helen Keller Resource Centre in Qrendi.
- d. NCFHE and CRPD signed a Memorandum of Understanding which will enhance the work being done between the two entities. Mr Martin Scicluna, ex-Chairman signed on behalf of NCFHE and Mr Oliver Scicluna, Commissioner signed on behalf of CRPD.
- e. In March the Commissioner met with Hon. Minister Evarist Bartolo to discuss the provision of LSA's and inclusion in mainstream schools. Future plans were also discussed.
- f. CRPD also offered its support in order that the University of Malta could ensure that students with disability were given equal opportunities within this institution through Access Disability Support Committee and the Board of Referrals, which reviews appeals concerning decisions taken on special arrangements for MATSEC examinations.
- g. In June the Commissioner met with Hon. Minister Evarist Bartolo and the MUT to discuss the MUT

- directives. This was followed up in July when the Commissioner met Mr Kevin Bonello the President of the MUT to discuss MUT Directives and their effect on students with disabilities.
- h. In June the Commissioner was invited to attend a Fun Day at San Miguel Resource Centre and discussed issues related to disabilities with parents of students attending the centre.
 - i. In June the Commissioner, PSDAA and Esplora met together to discuss potential initiatives which could be performed in collaboration with each other.
 - j. In October the Commissioner and Ms Lorraine Pleven, UNCRPD Manager were invited to Pathway, MCAST to meet with the Director Ms Tatjana Chircop.
 - k. In November the Executive Director attended a conference organized by the Faculty of Social Well Being and Pro Rector entitled 'A Truly Accessible University'.
 - l. In December Mr Michael Debattista participated in a discussion panel organized by the student committee at the Higher Secondary School.
- b. CRPD met with the MEA, Jobs+ and the Chamber of Commerce to discuss issues relating to the enforcement of the 2% quota relating to the employment of persons with disabilities.
 - c. In September the Commissioner met with MEA Director Mr Joseph Farrugia and SME's Helpdesk Manager, Mr Anton Vella to brief them about the Employer's Tax Deduction Scheme and discuss other employment related issues.
 - d. In October the Executive Director, Mr Michael Debattista and Mr Christian Camilleri attended a session organized by MEA about research MEA commissioned in which CRPD's Commissioner and Director had taken part in as part of a research focus group.

4.7 EMPLOYMENT

- a. The Commissioner and the Executive Director held a meeting with Mr N. Farrugia, LSF Chairman regarding the Lino Spiteri Foundation procedure and way forward.

4.8 NATIONAL DISASTER PLAN

CRPD met with the Director of the Civil Protection Department to discuss the National Disaster Plan and the need for a specific action plan for persons with disability.

4.9 EQUALITY COMMISSION

CRPD met with the Director of the Equality Commission to discuss the drafting on the new Equality Legislation.

4.10 ACCESSIBILITY

- a. CRPD met with the Ministry of Transport and Infrastructure, MTA and FITA to work with Vodafone on a mobile phone application to enable persons with disability to access information regarding accessible services and places in Malta. Meetings were held throughout the year.
- b. CRPD held a meeting with Enemalta officials including the Chairman Mr Frederick Azzopardi about the possibility of reducing the barriers faced by persons with disability when electric poles were situated in the middle of pavements.
- c. A consultation meeting was held with CRPD on regards an ERDF project proposal by MCA about Assistive Technology.
- d. CRPD held a series of meetings including the Commissioner, the Executive Director and Ms Marie Barbara with the Housing Authority architect and project manager in regards a housing project which would improve the accessibility of 200 housing apartments built in the 70's and 80's through the use of elevators and other necessary infrastructure amendments.
- e. In April the Commissioner met with the Gżira Mayor Mr Conrad Borg Manché and Ms Graziella Attard Previ, Local Councillors together with other persons with a disability from Gżira.
- f. Also in April the Commissioner met with representatives of Sliema Local Council to discuss the lack of accessibility in their offices.
- g. In July the Commissioner, representatives from the CRPD Access Team met with the Mayor and Executive Secretary of Mdina Local Council to discuss access to the Mdina Belvedere.
- h. In September CRPD held meeting with the Ministry for Home Affairs and National Security to discuss a Ministry's project in regards accessibility in Police Stations.
- i. In October CRPD held meeting with Saint Paul's Bay Local Council, and the Mayor to discuss the state of their infrastructure and accessibility.

4.11 EUROPEAN DISABILITY STRATEGY 2010-2020

CRPD met with the Policy Development and Programme Implementation Directorate of the Ministry for the Family and Social Solidarity in February to discuss the European Disability Strategy. Later in the same month there was a further meeting which was set up by the Office of the European Union in Malta which included NGO representatives from the disability sector.

4.12 FINANCIAL SERVICES

- a. In March CRPD met with insurance experts to discuss the accessibility of financial services and insurance products for persons with disability.
- b. The Commissioner and the Executive Director met with BOV regarding the accessibility of their ICT services for persons with disability.
- c. The Commissioner attended a meeting with HSBC to discuss their accessible ATMs project.

4.13 AUTISM SPECTRUM EMPOWERMENT ACT

In April CRPD was invited by the Parliamentary Secretariat for the Rights of Persons with Disability and Active Ageing to attend the launch of the Autism Spectrum Empowerment Act Conference.

In May the Commissioner met with MEP Dr Miriam Dalli to discuss the Autism Spectrum Empowerment Act.

4.14 RESIDENTIAL HOMES STANDARDS

In June the Commissioner held a meeting with DSWS Director Ms Carmen Buttigieg about the monitoring and enforcement of the National Standards of Residential Homes.

4.15 ROAD SAFETY COUNCIL

In September CRPD held meeting with the Chairman of the Road Safety Council to discuss amongst others the safety of pedestrians with a disability.

4.16 SUPPORTED DECISION MAKING BILL

In November after CRPD drafted the Supported Decision Making Bill, the Parliamentary Secretary asked for a consultation meeting between the Guardianship Chairman and Registrar, PSDAA and the CRPD Commissioner.

4.17 MALTA SIGN LANGUAGE ACT

In March the Commissioner attended the launch of the service of the sign language interpreters under Aġenzija Sapport.

The Commissioner also participated in the Draft Legislation Committee in Parliament where the Maltese Sign Language Act was discussed.

4.18 NATIONAL DISABILITY STRATEGY PUBLIC CONSULTATION

CRPD attended the launch in May of the public consultation period for the National Disability Strategy at an event hosted by the PSDAA.

4.19 MALTA COMMUNICATION AND CONSUMER AFFAIRS AUTHORITY (MCCAA)

The Commissioner met with the MCCAA to discuss the standardisation of the participation of minors in marketing communications.

4.20 EQUAL OPPORTUNITIES ACT AMENDMENTS

The Commissioner attended and participated in the Committee stage for the second reading in Parliament for the amendments proposed in the Equal Opportunities Act (Cap 413).

4.21

In June the Commissioner was invited to participate in a panel together with the Permanent Secretary Mr Mark Musù, Director General Social Services Mr Grazio Barbara and Dr Marisa Scerri to answer to questions presented by the guests during a meeting organized by the Principle Permanent Secretary called 'Ninvestu fin-Nies' in the Public Service Week.



Strategy for the National Policy on the Rights of Persons with Disability

The Parliamentary Secretariat for the Rights of Persons with Disability and Active Ageing has worked on a document for a strategy for the implementation of the National Policy on the Rights of Persons with Disability. CRPD was invited to participate in this exercise.



06

CHAPTER

Meetings with Organisations working within the Disability Sector

CRPD believes that in order to achieve more synergy and strong communication within the disability sector, it needs to maintain strong contact with various organisations which in some way or other operate within the persons with disability sector. The organisations which CRPD has held meetings with throughout this year are:

- Equal Partners Foundation
- Inspire Foundation for Inclusion
- MS Society - Multiple Sclerosis
- Malta Society for the Blind
- Malta Epilepsy Association
- Malta Guide Dog Foundation
- Muscular Dystrophy Group
- GFPD - Gozo Federation for Persons with Disability
- Malta Deaf Association
- Opening Doors
- Special Olympics Malta
- Dar tal-Providenza
- Mental Health Association
- ADVICE
- Malta Federation of Organisations Persons with Disability
- Breaking Limits
- GAVI
- Torball Association
- National Parents Association
- Red Cross
- A4A - Amputees for Amputees
- Platform of Human Rights
- SPERO
- ME, CFS & Fibromyalgia Alliance Malta

Meetings and Activities with Other Entities

7.1

CRPD attended the National Epilepsy Conference.

7.2

In February the Commissioner and the Executive Director attended the Deans Award for the Faculty of Social Wellbeing at the University of Malta.

7.3

In March and April the Commissioner who was also a National Champion for this campaign attended the ‘HeforShe United’ seminar hosted by the Presidents Foundation for Social Wellbeing in relation to women’s rights, followed the next day by a Women’s Rights event at Saint James Cavalier. In April the Commissioner attended the Australian High Commission for a further women’s rights event.

7.4

The Commissioner was involved in working with Mosta Local Council, attending informal meetings revolving around the rights of persons with disability with young people from Mosta.

7.5

CRPD met with IGM Chairman and PRO regarding a new initiative to reward a journalist who writes about the disability sector in a positive and ethical way.

The selection board for this award included Mr Oliver Scicluna (Chairman), Dr Andrew Azzopardi, Mr Christian Camilleri and Ms Rhoda Garland and met to evaluate the nominations received.

In April Mr Scicluna represented the Commission at the House of Representatives for the launch of

the Maltese Institute for Journalism Awards and the presentation of those nominated at the House of Representatives in Valletta.

In May the Commissioner was invited to present the award during the IGM Awards night.

7.6

The Commissioner was invited to attend a public meeting at Castille by Foundation Ideat where he made an intervention.

7.7

The Commissioner was invited to attend the AGM held by the Multiple Sclerosis Society, during Muscular Sclerosis Day in May.

7.8

In conjunction with the PSDAA, UOM and MAPFRE Middlesea, CRPD attended the launch of the Social Innovation Challenge: Enable and Engage.

7.9

The Commissioner and the Executive Director met with Ms Pauline Miceli, the Commissioner for Children to discuss future collaborations.

7.10

The Commissioner attended Planning Authority Users Committee Board meetings throughout the year.

7.11

The Commissioner attended NCPE Board meetings and participated in a panel during the NCPE National Conference.

7.12

The Executive Director represented CRPD in a panel at an event hosted at the MUT Headquarters in Valletta entitled ForUMYS.

7.13

In June the Malta Epilepsy Association presented a session to the CRPD staff about epilepsy.

7.14

In June the Commissioner was invited to attend Dar il-Kaptan as to meet and discuss disability related issues with the Dar il-Kaptan board members, administrator Mr Joseph Gerada and Chairperson Ms Jennifer Sant.

 7.15

In June the Commissioner and the Executive Director held a meeting at NCPE with the Commissioner for Equality, Mr Renee Laiviera.

 7.16

Also in June the Commissioner was invited to attend an international event held in Malta at Marsa Sports ground organized by the Malta Special Olympics.

 7.17


In July the Commissioner was invited for the opening of the Dar tal-Providenza Volleyball Marathon.

 7.18

In July the Commissioner was invited to address a conference held by the Gozo Federation of Organizations for People with Disabilities.

 7.19


In July the Commissioner held a meeting with Mr Adrian Mifsud, Director for the Department of Local Government about issues related to Local Councils and future collaborations.

 7.20


Finally in July the Commissioner, the Executive Director and Mr Clifford Portelli were invited to visit Dar Apap Bologna, the new respite home in the community of Mosta.

 7.21


In August Mr Scicluna was invited by the Parliamentary Secretary for the Rights of Persons with Disabilities and Active Ageing, and the Parliamentary Secretary for Local Government to present the A+ Award to Dingli Local Council.

 7.22


In August CRPD held a meeting with GRTU to discuss accessibility issues related to GRTU members such as shops.

 7.23


Also in August the Commissioner was invited to visit Dar Nazareth.

 7.24


In September the Commissioner was invited by the MFOPD to address their AGM.

 7.25


In September the Commissioner was also invited to attend the EU Citizen Award at Dar l-Ewropa in which Dar il-Kaptan was being awarded a prize.

 7.26


In October the Commissioner was asked to address an international conference organized by LUDI entitled 'Assistive Technologies and Robotics to support the play of children with disabilities'.

 7.27


In November CRPD was invited to attend a half day conference on Challenging Behaviour.

 7.28

In November the Commissioner also attended the launch of the new disabled persons organisation, Evviva.

 7.29

In December the Commissioner was invited to participate in a conference organized by the Gozo Federation of Persons with Disabilities.

 7.30

During the year the Commissioner was involved in the 'Worker of the Year Award' where he attended the launch in June and meetings during the remainder of the year to organise the event which took place in December.

 7.31

During the year the Commissioner was appointed to, and attended Jobs+ Board meetings.

Past and Ongoing CRPD Projects

8.1 EU DISABILITY CARD IN MALTA PROJECT

In 2016, CRPD started implementing the 'EU Disability Card in Malta' project which is co-funded by the Rights, Equality and Citizenship Programme of the European Union.

The European Disability Forum (EDF) had long been calling for an EU-model Disability Card that would facilitate persons with disabilities' right to free movement among EU Member States. In addressing this need, the European Commission launched a Project Working Group on the Disability Card and CRPD participated along with representatives of other interested Member States. A call for project proposals followed in 2015 and CRPD secured funding for this initiative.

The Member States currently participating in this initiative are Belgium, Cyprus, Estonia, Finland, Italy, Slovenia and Romania along with Malta. The EU Disability Card will allow persons with disabilities from Member States participating

in this initiative, to show they have certified disability status when they travel to other participating Member States.

CRPD held the official launch of its project in March. It has also been working on procuring the services required to run the EU Disability Card service that is, engaging the entity which will be supplying the EU Disability Cards as well as procuring a database and website together with an information and publicity campaign to help disseminate information about the Card.

Applications for the EU Disability Card will be opened during 2017 and the eligibility criteria will be the same as that applicable to the Special Identity Card (known as yellow card).

CRPD has also been in contact with various entities operating in the areas of culture, leisure, transport and sports to devise a package of benefits in the form of price reductions/discounts free entrances or services. Special Identity Card holders and EU Disability Card holders (who can be either from Malta or from any other

participating Member State) will be able to avail themselves of these benefits.

An information and publicity campaign will also be launched within the first part of 2017 to disseminate more information on how to apply for the EU Disability Card and the benefits associated with it.



Projects Managed by Other Entities

9.1

CRPD co-hosted a project with the Allied Health Services entitled Breaking the News, which included training for Health Professionals in breaking the news of an impairment to a parent of a child who had been born with, or acquired an impairment. CRPD provided some of the training and supported persons with disability who spoke at the various conferences and training sessions that took part. The project was attended by 357 health care professionals including doctors, nurses, physiotherapists, occupational therapists and counsellors.

9.2

CRPD worked with the Malta Confederation of Women's Organisations to host a conference at Verdala Palace, attended by the President of Malta and the Parliamentary Secretary for the Rights of Persons with Disability and Active Ageing entitled 'Invisible Women: Tackling a Double Challenge' which looked at the issues that disabled women face due to double discrimination.



CRPD's Re-branding

10.1 CRPD'S RE-BRANDING

Following the amendment to the Equal Opportunities (Persons with Disability) Act, the name of KNPD was changed to the Commission for the Rights of Persons with Disability (CRPD). The amendments gave the opportunity to re-brand CRPD in its new role as the official regulator of the disability sector and the Independent mechanism as defined in the UNCRPD. As part of this re-branding a new logo was designed, and the CRPD website and Facebook pages were relaunched.

The logo was designed to pay respect to the previous logo with use of colour blocks, but was modernised and given a shape similar to a chat symbol to emphasise the importance of dialogue and listening to the voices of persons with disability in society.





11

CHAPTER

Assistive Technology

11.1

CRPD is one of the founding entities of the Foundation for Information Technology Accessibility (FITA).

11.2

CRPD participated in several seminars organised by FITA, and was represented by the Commissioner, Ms Angela Agius and Ms Isabel Bonello (Office Support Workers at CRPD) and Mr Michael Debattista (Assistant Manager).

11.3

CRPD's Commissioner was present for the ceremony of the presentation of certificates awarded by FITA. This was held after a number of persons with disability successfully completed courses offered by the Foundation.

11.4

The Commissioner attended FITA Board meetings throughout the year.

Local Councils

12.1

CRPD's Commissioner held a series of meetings with various Local Councils to discuss the difficulties encountered by persons with disability in various localities. These meetings also served as an opportunity to strengthen the collaboration between Local Councils and CRPD.

12.2

CRPD worked closely with the Gżira and Mosta Local Councils, where a project for 2016 entitled 'Accessible Mosta' and involving the youth was planned with the latter Local Council.



CRPD Boards

TABLE 13.1

The CRPD Boards are as follows:

KCC

Ms Lorraine Pleven, Secretary

Forum of Organisations for Persons with Disability:

Ms Lorraine Pleven, Secretary

Test of Reasonableness Board:

Ms Rita Vella, Chairperson,

Mr Martin Buhagiar,

Mr Ronald Balzan,

Mr Malcolm Mallia,

Mr Christopher Galea,

Mr John Peel,

Perit Dr Joseph H. Spiteri,

Perit Frank Muscat,

Ms Marie Barbara, Secretary

Equal Opportunities Compliance Unit (EOCU):

Mr Oliver Scicluna (Commissioner),

Ms Victoria Grech (Team Leader),

Ms Jessica Schembri,

Mr Christian Camilleri

Quotations Adjudication Board:

Ms Rhoda Garland, Executive Director and Board Chairperson,
 Mr Elvin Sciberras,
 Ms Allison Zammit

PEKTUR:

Ms Rhoda Garland, Executive Director and Board Chairperson,
 Ms Liliana Maric,
 Mr Michael Debattista,
 Ms Allison Zammit,
 Ms Rosanne Fenech,
 Ms Lorraine Pleven, Secretary

TABLE 13.2

CRPD is represented on the following boards:

Access Disability Support Committee (University of Malta):	Ms Rhoda Garland
Board of Referral (University of Malta):	Mr Michael Debattista
Blue Badge Appeals Board:	Mr Frank Buhagiar, Secretary
Empowerment Board:	Mr Clifford Portelli
FITA:	Mr Oliver Scicluna, Vice Chairperson
Foundation for Tomorrow's Schools:	Ms Victoria Grech
Housing Authority - Skema 7 (Disability Scheme):	Mr Christian Camilleri
Housing Authority:	Mr Matthew Chetcuti
Jobs+:	Mr Oliver Scicluna
Lino Spiteri Foundation:	Mr Michael Debattista

Malta Community Chest Fund (Consultative Council):	Mr Clifford Portelli
Malta Community Chest Fund (Medical Equipment Scheme):	Mr Oliver Scicluna
MCAST Board of Governors:	Ms Rhoda Garland
NCFHE:	Mr Michael Debattista
NCPE:	Mr Oliver Scicluna
NSO Board:	Mr Gianluca Cutajar
Paralympic Committee:	Ms Rhoda Garland
Planning Authority Users Committee:	Mr Oliver Scicluna
Reserved Parking (Transport Malta):	Mr Clifford Portelli
Reserved Parking Review Panel (Transport Malta):	Ms Ann Marie Brincat, Secretary
Road Safety (Transport Malta):	Mr Clifford Portelli
Service Allocation Committee (Aġenzija Sapport):	Ms Rosanne Fenech
The Council and the Senate (University of Malta):	Mr Joseph Cauchi
The Statementing Appeals Board (Ministry of Education):	Mr Joseph Cauchi
Transport Malta:	Mr Mario Borg
V18:	Mr Oliver Scicluna



Week of Persons with Disability

This Week is held annually between 3rd December (International Day of Persons with Disabilities) and 10th December (International Human Rights Day). The theme chosen for this year was Duties, Rights. As the 3rd December fell on a Saturday the National Conference was held on 2nd December.

14.1

On 2nd December, the National Conference was organised by CRPD discussing areas such as Culture and Diversity including a presentation on the EU Disability Card Project, and the Family and Overprotection. Persons with disability and parents of persons with disability were invited to speak on the two panels which were moderated by Dr Andrew Azzopardi. The areas highlighted by the panel speakers were discussed enthusiastically with members of the audience. The conference was addressed by the Hon. Dr Justyne Caruana, Parliamentary Secretary for the Rights of Persons with

Disability and Active Ageing and the Hon. Robert Cutajar, Opposition Speaker for the Elderly, the Family and Persons with Disability. The closing address was made by the Commissioner Mr Oliver Scicluna.

14.2

On 3rd December the Parliamentary Secretariat for the Rights of Persons with Disability and Active Ageing hosted the Premju Soċjetà Ġusta which included music and dance as well as the prize giving itself which honours those who are actively participating in making society more inclusive for persons with disability.

14.3

On 3rd December CRPD's Commissioner was invited to participate in the television programme

'Newsfeed', broadcast on NET TV, where he discussed the persons with disability sector. On the same day CRPD's Commissioner attended a presentation by Opening Doors at Saint James Cavalier. This was delivered by persons with disability and consisted of drama, dance and song. Mr Matthew Giordmaina was awarded a prize for his services to improving accessible tourism and guiding.

14.4

The Minister's Message was presented by the Hon. Dr Justyne Caruana, Parliamentary Secretary for the Rights of Persons with Disability and Active Ageing and Commissioner Mr Oliver Scicluna. It focused on the improvements made in the Equal Opportunities Act which allowed the Commission a stronger voice, and an appeal to society to work together to improve inclusion. Following the success of the 2015 format, this year's Ministerial message was again featured repeatedly in short television and radio clips throughout the Week of Persons with Disability.

14.5

On 4th December, CRPD organised an activity in front of the monument of the late Wenzu Dalli in Ħal Għaxaq square to commemorate his life and achievements. Wenzu Dalli was visually impaired and an avid activist within the persons with disability sector.

14.6

On 7th December, the CRPD Office in Gozo organised an event in the morning for the inclusion of young people with disabilities in Gozo entitled 'We Get Together'.

14.7

It was regretted by CRPD that the annual Disabled People's Parliament had to be cancelled this year due to a clash with the scheduling of a budget debate in the Parliament that could not be re-arranged.

14.8

On the 12th December in the evening, CRPD employees were invited to attend the National Worker of the Year Award ceremony, where Mr Clifford Portelli, a CRPD employee was awarded a prize.

This year CRPD worked with the programme Skjetti to produce some short awareness raising clips that were used during the National Conference and also two programmes that looked at the rights of and duties owed by disabled people in a humorous light. These programmes were aired before and after the National Conference.

Training Programme Regarding the Disability Sectors

CRPD offers training on the equality of persons with disability. This training is provided to different types of audiences and is carried out with the full involvement of persons with disability and the parents of persons with disability who cannot represent themselves. This training complements that provided at University level by the Disability Studies Unit within the Faculty for Social Wellbeing at the University of Malta.

Training on Disability Sectors	Month	No of Students
MCAST Pathway	February	15
San Bastion School, Hal Qormi	March	251
Family 360 Conference	March	20
Police Academy	July	62
Police Academy	August	62
Esplora Staff Training	October	30
Royal Air Force Association	November	8
Tourist Guides, ITS	November	85
MEUSAC	November	8
Tourist Guides, ITS	December	60
PPCD	December	52
Total Number of Participants		653



Wenzu Dalli Resource Centre

This resource centre is found in the same building as CRPD’s secretariat and is open to the public. Through the loaning of resources available at this centre, members can stay updated on the disability sector. The resources available by the end of 2016 were as indicated in Table 16.1. This centre serves the needs of persons with disability, their family members, those employed within the disability sector, students and other people interested in the sector. Throughout this year, use of the Centre was as indicated in Table 16.2

TABLE 16.2

Loaning of Resources	Number
Books	161
Periodicals	19
CD’s	0
DVD’s	5
Members who use the Centre	47

Table 16.1

New Resources	In 2016	Since the Centre’s Opening Date
Books	43	5,562
Periodicals	34	634
CD’s	1	83
DVD’s	0	392
Members	13	1,557



Sonia Tanti Independent Living Centre

The Sonia Tanti Independent Living Centre, which was co-financed by the European Regional Development Fund, incorporates the following:

- Helpline
- Equipment Demonstration Unit
- Wheelchair and Seating Clinic
- Adaptive Driving Unit
- Adaptive Driving Motoring School

Persons with disability can make use of these services provided by therapists and driving instructors, who were purposely trained through a project financed by the European Social Fund.

The services provided at the STILC throughout this year were as follows:

TABLE 17.1

	Number
Phone calls to Helpline	3,573
Initial Assessment	393
Detailed Assessment at STILC	343
Hours of driving lessons using modified cars	7
Driving licence tests taken	0
Referral to Lino Spiteri Foundation	3

Table 17.2 shows the gender, age and type of disability of the people who made use of STILC this year:

TABLE 17.2

Gender	Number
Female	114
Male	151
Age	
Under 4 years	7
Between 5 and 16 years	28
Between 17 and 30 years	96
Between 31 and 60 years	74
Over 60 years	62
Type of Disability	
Physical	194
Intellectual	52
Psychological	19
Hearing	5
Visual	16
Family members	127

Special Identity Card

The Special Identity Card (SIC) is issued to persons with disability who are registered with CRPD who opt for it. When a person with disability is deceased, the family members are requested to return their SIC. If it remains unreturned, a lawyer’s letter is sent to them. In the case of a lost SIC, the family members are asked to sign a declaration.

Table 18.1 reflects the work carried out on the SIC throughout 2016.

TABLE 18.1

Special Identity Card	2016
New applications	2,281
New SIC	1,824
Refused applications	9
Renewed SIC	506
Returned SIC	185
Lost SIC declarations	10
Letter from the lawyer regarding SIC return	0
Number of persons with disability who are SIC holders	14,236
Number of expired SICs	2,414

Table 18.2 shows the gender, age and type of disability of the persons who were provided with a SIC throughout this year.

TABLE 18.2

Gender	Number
Female	934
Male	890
Age	
Under 4 years	35
Between 5 and 16 years	112
Between 17 and 30 years	109
Between 31 and 60 years	401
Over 60 years	1,167
Type of Disability*	
Physical	1,165
Intellectual	325
Psychological	242
Hearing	115
Visual	140
Other Disabilities	103

** This table shows the type of disability of the persons who were eligible for this service. Those with more than one type of disability, such as 'physical' and 'intellectual', appear twice.*

Special Assistance Service (SAS) and VAT Refund Scheme

The Special Assistance Service which was previously operated by CRPD is now being run by Aġenzija Support, as the Empowerment Scheme.

CRPD provides a rebate (equivalent to the VAT) on equipment meant for the specific use of persons with disability as well as on computers. Details on rebates given throughout the year in this regard are presented in Table 19.5.

TABLE 19.5

Rebate on Equipment and Computers	Number
Rebate amount	€44,286.14
Number of beneficiaries	173
Average rebate given	€255.99





Blue Badge

The Blue Badge is a service administered by CRPD, where it issues the Blue Badge to persons with severe mobility restrictions. CRPD requests the return of Blue Badges belonging to persons with disability who are now deceased. If these remain unreturned, a Police Commissioner’s notice is sent. In case of a lost Blue Badge, the family members are required to take an oath. For the period covered in this report, the work undertaken in this regard will be shown in Table 20.1.

Those who are not granted the Blue Badge may appeal the decision through the Blue Badge Appeals Board, which is managed by CRPD and the Police Commissioner. Statistics on appeals made in 2016 are shown in Table 20.2.

TABLE 20.1

Blue Badge	Number
New applications	2,426
Recommended	
Permanent	883
Temporary	237
Applications not recommended	61
Applicants who did not turn up for their appointment	3
Applicants who requested a new appointment	3
Renewed Blue Badges	1,141
Blue Badges returned and/or retained	1,155
Oaths taken for lost Blue Badges	23
Letters from the Police Commissioner regarding the restitution of Blue Badges	22
Number of Blue Badges currently in use	8,894

TABLE 20.2

Appeals Board	Number
New appeals	11
First decision confirmed	26
First decision amended	20

Table 20.3 indicates the gender, age and type of disability of persons who benefited from the Blue Badge this year.

TABLE 20.3

Gender	Number
Female	1,006
Male	1,255

Age	Number
Under 4 years	27
Between 5 and 16 years	85
Between 17 and 30 years	95
Between 31 and 60 years	565
Over 60 years	1,489

Type of Disability*	Number
Physical	2,019
Intellectual	269
Psychological	196
Hearing	84
Vision	179
Other Disabilities	88

** This table shows the type of disability of the persons who were eligible for this service. Those with more than one type of disability, such as 'physical disability' and 'intellectual', appear twice.*

Throughout this year CRPD continued to collaborate with Transport Malta to ensure its allocation of Reserved Parking and Keep Clear 1.5m bays in front of the residences of persons with severe mobility restrictions. Those who do not receive this service by Transport Malta can appeal the decision through the Reserved Parking Review Panel, which is headed by CRPD and Transport Malta. The appeals heard by the Reserved Parking Review Panel throughout 2016 are shown in Table 20.4.

TABLE 20.4

Reserved Parking Review Panel	Number
New appeals	74
First decision confirmed	34
First decision amended	33
Keep Clear 1.5m bay issued	7

Benefits on Vehicles

The Ministry for Finance grants a Road Licence and Vehicle Registration Tax Exemption. CRPD administers these two services and makes recommendations to the Ministry in this regard. Statistics on the work carried out throughout 2016 in this regard appear in Tables 21.1 to 21.3 and the corresponding graphics.

TABLE 21.1

Road Licence Payment Exemption	Number
New applications	374
Recommended	421
Dropped applications	13
New appointment requested	3
Renewed licences	206
Clients who re-applied	194



Table 21.2 shows the gender, age and type of disability of the beneficiaries of the road licence payment exemption throughout this year.

TABLE 21.2

Gender	Number
Female	141
Male	280
Age	
Under 4 years	2
Between 5 and 16 years	9
Between 17 and 30 years	44
Between 31 and 60 years	176
Over 60 years	190
Type of Disability*	
Physical	359
Intellectual	38
Psychological	28
Hearing	35
Vision	22
Other Disabilities	22

** This table shows the type of disability of the persons who were eligible for this service. Those with more than one type of disability, such as 'physical disability' and 'intellectual', appear twice.*

TABLE 21.3

Exemption from registration tax	Number
New applications	234
Recommended	246
Not recommended	10
Dropped applications	55
New appointment requested	3

Appendices

Statistics from the National Registry
of Persons with Disability

TABLE 22

Statistics according to Age and Gender

Age	Female	Male	Total	2016	%		Difference
					2015		
0-4	49	69	118	0.68	0.68	0.00	
5-9	91	228	319	1.83	2.10	-0.16	
10-14	120	223	343	1.97	2.10	-0.13	
15-19	149	281	430	2.46	2.71	-0.24	
20-24	223	280	513	2.94	2.97	-0.13	
25-29	186	299	485	2.78	2.97	-0.19	
30-34	218	337	555	3.18	3.34	-0.16	
35-39	248	369	617	3.54	3.67	-0.14	
40-44	271	342	613	3.51	3.70	-0.19	
45-49	301	360	661	3.79	3.79	0.00	
50-54	324	492	816	4.68	5.03	-0.36	
55-59	517	627	1,144	6.56	6.87	-0.31	
60-64	528	729	1,257	7.2	7.66	-0.46	
65-69	754	925	1,679	9.62	10.09	-0.47	
70-74	864	942	1,810	10.37	9.53	0.84	
75-79	923	827	1,750	10.03	10.08	-0.05	
80-84	1,053	719	1,772	10.15	9.53	0.63	
>85	1,582	901	2,483	14.23	13.16	1.06	
Not known			86	0.49	0.12		
Total	8,415	8,950	17,451				

TABLE 23**Statistics according to Age over the years**

Year	0-16		17-59		60+		Not Known	Total
	No	%	No	%	No	%		
1994	815	24.5	1,839	55.2	651	19.5	25	3,330
1999	1,089	17.2	2,961	46.7	2,286	36.1	4	6,340
2003	1,260	16.6	3,388	44.5	2,962	38.9	0	7,610
2005	764	8.4	3,854	42.5	4,388	48.4	57	9,063
2006	807	8.4	4,030	41.7	4,771	49.4	55	9,663
2007	819	8.0	4,188	40.7	5,227	50.8	57	10,291
2008	837	7.3	4,449	38.6	6,193	53.7	54	11,532
2009	864	7.4	4,535	38.9	6,198	53.1	76	11,673
2010	874	7.3	4,616	38.7	6,396	53.6	54	11,940
2011	865	6.9	4,667	37.4	6,407	51.4	54	12,470
2012	608	5.9	3,560	34.7	6,018	58.7	66	10,252
2013	894	6.3	5,148	36.0	8,170	57.2	71	14,283
2014	867	5.9	5,168	35.5	8,176	56.1	20	14,575
2015	919	5.7	5,475	34.1	9,645	60.1	19	16,058
2016	938	5.4	5,676	32.5	10,751	61.6	86	17,451

TABLE 24**Statistics According to Disability**

	Numbers					%		Difference 2015-2016
	2016	2015	2014	2013	2012	2016	2015	
Physical	14,805	11,946	10,722	10,463	7,492	84.84	74.39	10.44
Intellectual	3,223	2,856	2,638	2,586	1,755	18.47	17.79	-0.68
Psychological	1,992	1,743	1,466	1,417	1,060	11.41	10.85	0.56
Sight	1,673	1,404	1,291	1,274	919	9.59	8.74	0.84
Hearing	1,511	1,335	1,221	1,199	834	8.66	8.31	0.34
More than one	3,712	3,029	2,663	2,606	1,904	21.27	18.86	2.41
Not specified	888	735	737	757	737	5.09	4.58	0.51

Note: The totals are bigger because of a number of persons with more than one disability

TABLE 25
Statistics according to Disability and Age every five years

	Physical	%	Psychological	%	Intellectual	%	Hearing	%	Sight	%	More than one	%
0-4	71	0.48	39	1.96	60	1.86	6	0.40	9	0.54	53	1.43
5-9	124	0.84	142	7.13	200	6.21	20	1.32	17	1.02	145	3.91
10-14	118	0.80	110	5.52	218	6.76	34	2.25	24	1.43	143	3.85
15-19	175	1.18	117	5.87	234	7.26	47	3.11	46	2.75	146	3.93
20-24	229	1.55	108	5.42	274	8.50	51	3.38	35	2.09	155	4.18
25-29	251	1.70	100	5.02	233	7.23	41	2.71	35	2.09	141	3.80
30-34	312	2.11	91	4.57	203	6.30	55	3.64	55	3.29	140	3.77
35-39	341	2.30	95	4.77	207	6.42	61	4.04	43	2.57	126	3.39
40-44	374	2.53	95	4.77	167	5.18	55	3.64	63	3.77	118	3.18
45-49	487	3.29	90	4.52	135	4.19	42	2.78	57	3.41	116	3.13
50-54	618	4.17	94	4.72	132	4.10	62	4.10	66	3.95	134	3.61
55-59	902	6.09	162	8.13	165	5.12	80	5.29	122	7.29	213	5.74
60-64	1,097	7.41	131	6.58	130	4.03	89	5.89	107	6.40	201	5.41
65-69	1,563	10.56	145	7.28	139	4.31	119	7.88	123	7.35	251	6.76
70-74	1,753	11.84	105	5.27	106	3.29	111	7.35	149	8.91	244	6.57
75-79	1,739	11.75	98	4.92	124	3.85	120	7.94	146	8.73	277	7.46
80-84	1,844	12.46	96	4.82	158	4.90	154	10.19	184	11.00	347	9.35
>85	2,807	18.96	174	8.73	338	10.49	364	24.09	392	23.43	762	20.53
	14,805	100.00	1,992	100.00	3,223	100.00	1,511	100.00	1,673	100.00	3,712	100.00

Note: The totals are bigger because of a number of persons with more than one disability

TABLE 26

Statistics according to Disability and Age (Children, Adults and Senior Citizens)

	Physical	%	Psychological	%	Intellectual	%	Hearing	%	Sight	%	More than one	%
0-16	374	2.53	334	16.77	564	17.50	82	5.43	68	4.06	393	10.59
17-59	3,628	24.51	909	45.63	1,664	51.63	472	31.24	504	30.13	1,237	33.32
60+	10,803	72.97	749	37.60	995	30.87	957	63.34	1,101	65.81	2,082	56.09
	14,805	100.00	1,992	100.00	3,223	100.00	1,511	100.00	1,673	100.00	3,712	100.00

CHART 1

Statistics according to Age

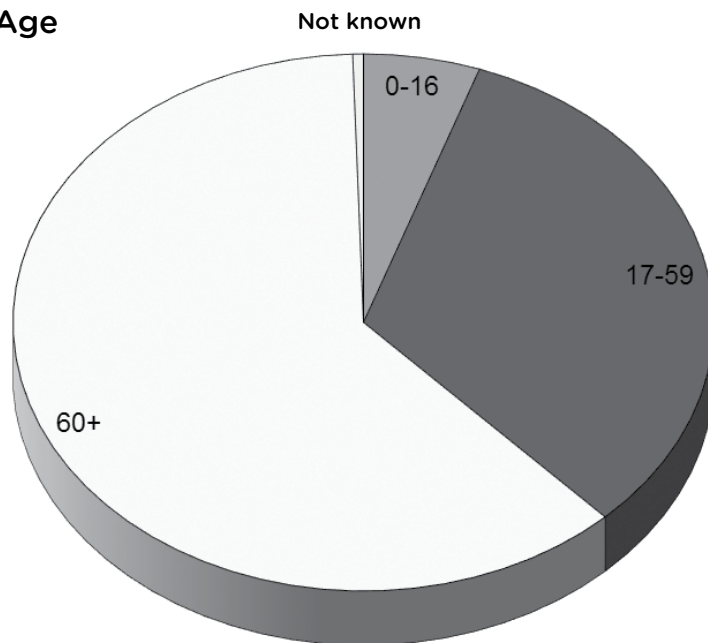


CHART 2

Statistics according to Age over the years

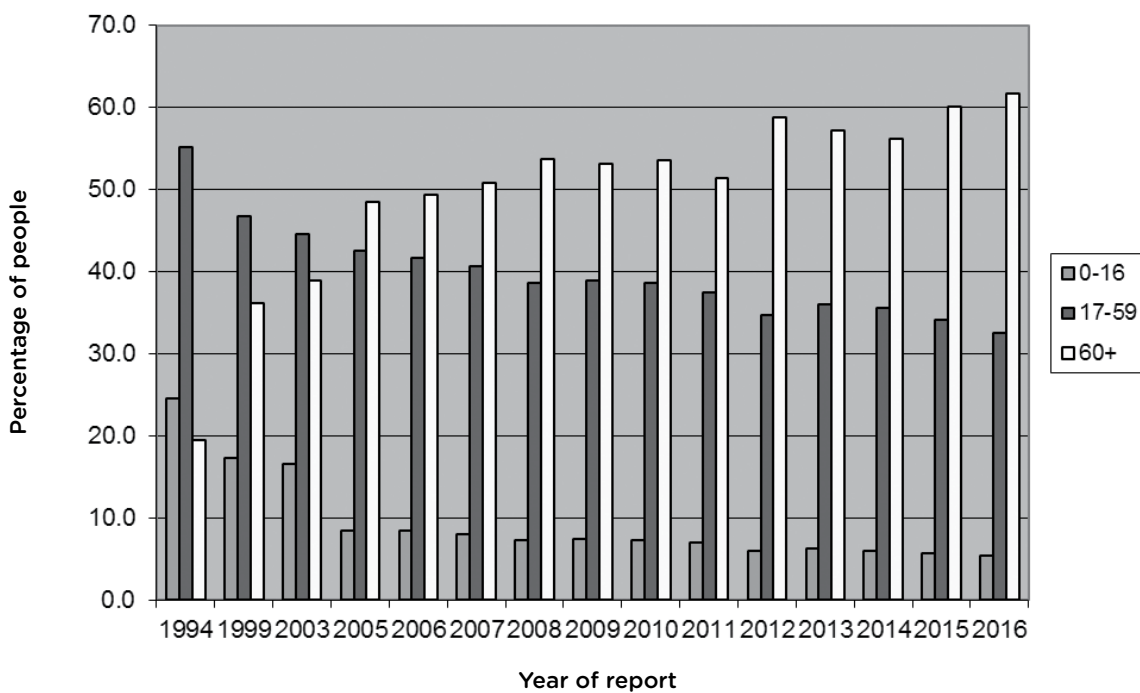


CHART 3

Statistics according to Age over the years

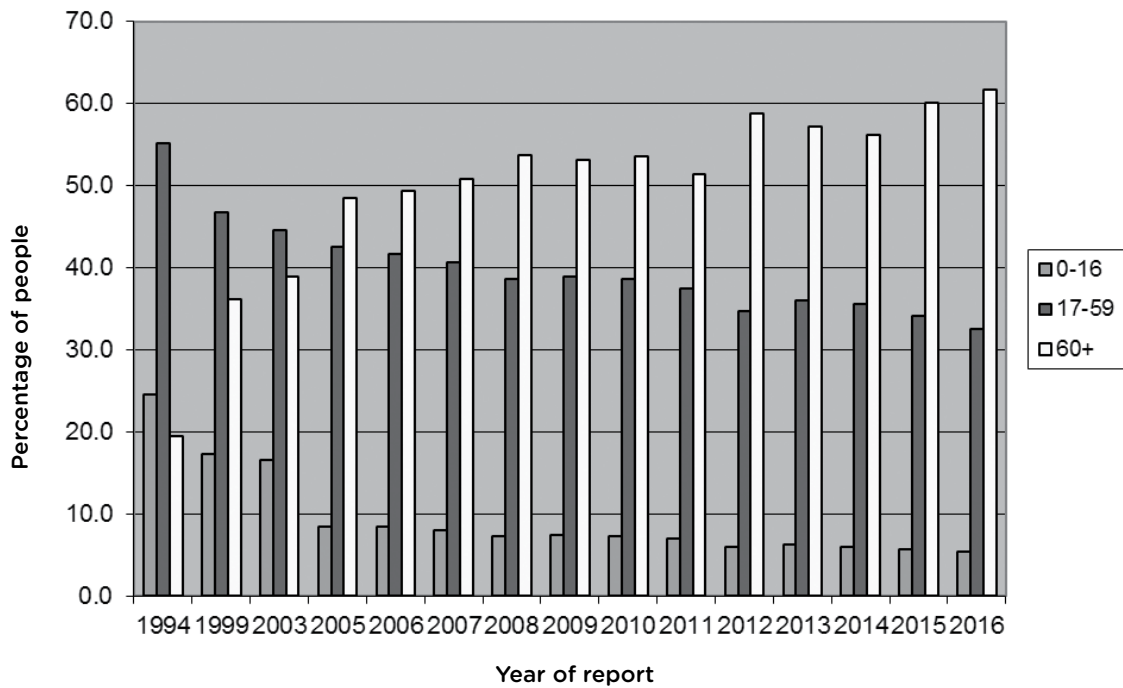


CHART 4

Statistics according to Disability

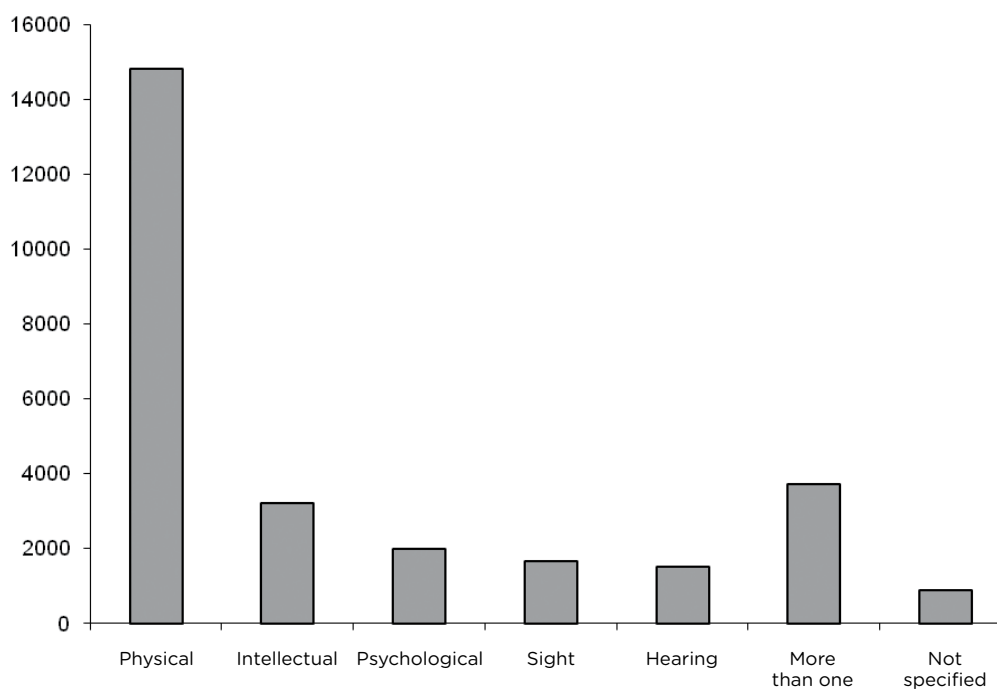
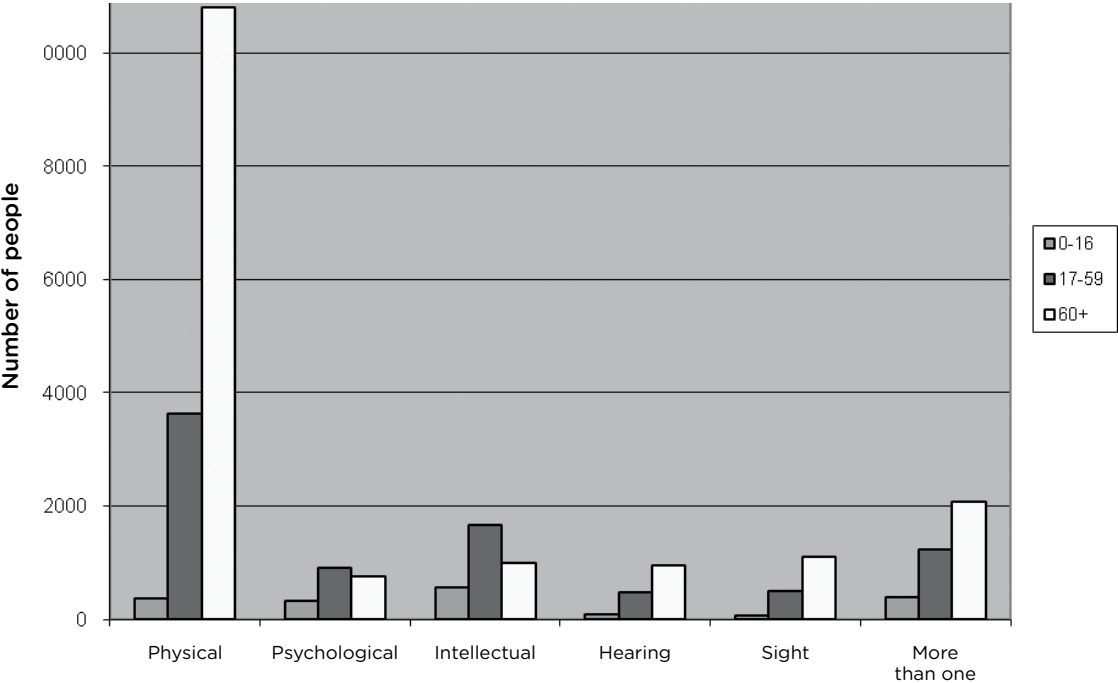


CHART 5

Statistics according to Age and Disability



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