
The Analysis of Dependencies Between Extraction and Resource Consumption in 2008-2014 on the Example of Ostrowite Gravel Pit

Submitted 12/01/21, 1st revision 22/02/21, 2nd revision 05/03/21, accepted 20/03/21

Adam Wyszomirski¹, Bartosz Ostapko,² Marcin Olkiewicz³,
Radosław Wolniak,⁴

Abstract:

Purpose: The aim of the article is to examine dependencies between production-related indicators (extraction, processing) and indicators related to resource consumption. The analysis was made on the basis of data from the Ostrowite gravel pit for 2008-2014.

Design/Methodology/Approach: The study focuses on the research of KPIs conducted in the Ostrowite Gravel Pits located in the south-western part of the Pomeranian Voivodship, in the Lipnica commune, the Bytów Poviát. We use the KPIs analysis method in the paper.

Findings: The article presents research on the relationship between mining and used resources on the example of Ostrowite gravel pit. In modern industry, the method of monitoring the consumption of resources is to calculate the so-called KPIs (Key Performance Indicators) and to study the relationships between them. The presented study focuses on the research of KPIs conducted. As regards to resources, the following issues were analysed, employees' working time, time of running machines, fuel consumption and electricity consumption. It was found that in the case of fuel and energy consumption, there is no greater opportunity for improvement within the given technology, because the consumption of these resources is directly proportional to the production indicators.

Practical Implications: The article provides recommendations for organizations in the field of counteracting this situation.

Originality/Value: We have found that there is an increase in productivity in proportion to the increase in processed tonnage and production. This is due to better use of machines and human work, reducing the number of downtime and improving the work system.

Keywords: Key performance indicators; mining resources; production management; Industry 4.0.

JEL Codes: L23, M11, D2.

Paper type: Research article.

¹Faculty of Economic Sciences, Department of Management and Marketing, Koszalin University of Technology, e-mail: adam.wyszomirski@tu.koszalin.pl;

²Lafarge Aggregates and Concrete Ltd., Poland

³Same as in 1, e-mail: marcin.olkiewicz@tu.koszalin.pl;

⁴Corresponding author, Economics and Informatics Department, Organization and Management Faculty, Silesian University of Technology, e-mail: rwolniak@polsl.pl;

1. Introduction

Each production process consumes resources, human and material (machines and resources and materials). From an economic point of view, the improvement of the production process depends on organizing it in such a way as to ensure the lowest possible level of resource consumption allowing for the improvement of the efficiency in the production process (Wolniak *et al.*, 2020; Miśkiewicz and Wolniak, 2020). In modern industry, the method of monitoring the consumption of resources is to calculate the so-called KPIs (Key Performance Indicators) and to study the relationships between them.

The aim of the presented publication is to examine dependencies that exist between production-related indicators (extraction, processing) and indicators related to resource consumption. The analysis was made on the basis of data from the Ostrowite gravel pit for the years 2008-2014. Key Performance Indicators (KPIs) are tools to achieve the organization's goals. When they are properly designed and implemented can bring three main benefits (Parameter, 2016; Pilcher, 2005), adjusting daily activities to critical factors of organizational success (CSF), improving efficiency and deepening the sense of responsibility, empowerment and fulfillment.

It is essential for organizations to identify groups of indicators (Aleksander and Armand, 2013; Allaoui and Choudhary, 2015; Amzat, 2017; Carlucci, 2010; Chae, 2009; Chan and Chan, 2004; Wolniak, and Skotnicka-Zasadzień, 2014; Jonek-Kowalska, 2019; Wolniak *et al.*, 2019; Olkiewicz *et al.*, 2018; Gajdzik and Wolniak, 2021; Stecuła, 2018):

- result (Key Result Indicators - KRI) and result indicators (Result Indicators - RI),
- performance (Key Performance Indicators - KPI) performance indicators (PI).

Developed indicators should to cover the assessment of the actual state of all areas of the organization's functioning, correlation of achieved parameters also in relation to the adopted strategy and the possibility of creating the future (implementing pro-quality activities), within the dominant forces of influence (Gruszka and Ligarski, 2017; Gulleddg and Chavusholu, 2008; Ugwu and Haupt, 2005; Wandogo *et al.*, 2010; Olkiewicz, 2018; Wolniak and Jonek-Kowalska, 2020; Wolniak, 2020).

This means that key indicators (KPIs) must be universal (applicable to various organization units), monitored, supervised, etc., as they are to support planning activities in a significant way, leading to the desired effect in both the production and organizational sphere, social or environmental. The growing and changing stimuli of the organization's functioning and development -external and internal (Kosieradzka, 2012; Loska, 2013; Loska, 2017; Nawrocki, 2015; Olkiewicz *et al.*,

2015; Xu *et al.*, 2012; Olkiewicz *et al.*, 2018, Olkiewicz, 2020) make it necessary to implement preventive or remedial actions, in particular in the sphere of:

1. product - in terms of expectations of quality, cost of production, time of creation as well as security, including environmental protection,
2. human resources - employees directly related to production, administration, logistics, but also subcontractors, in at least two levels:
 - professional suitability - that is, qualifications combined with individual abilities to perform a given job,
 - employee performance - measurable quantitative and qualitative effect,
3. fixed assets - as part of proper development and full use of fixed assets of the organization, i.e., machinery, equipment, buildings, means of transport, infrastructure, etc.,
4. material and energy management - reduction of unproductive consumption of fuel materials, electricity and production materials, as well as increasing the use of production waste (recycling),
5. management - implementation, improvement of the management system should use the organization's policy, objectives for implementation and the vision of the "future of the organization",
6. the market - monitoring and analyzing the needs and expectations of stakeholders, business cycles, mega trends,
7. natural resources - as part of proper use of raw materials (natural resources) and implementation of environmental policy,
8. legal and economic regulations - in the way of monitoring the changes of fast (flexible) adjustment to the policy of economic development, covering all areas of the organization's functioning.

Therefore, the efficiency of using key performance indicators will be possible when measured in a 24/7 (or weekly) system, and applying the 10/80/10 rule (10 should be key result indicators (KRI) / 80 result and performance indicators (RI, PI) / maximum of 10 key performance indicators (KPIs) (Olkiewicz *et al.*, 2017; Anand and Grover, 2016; Bai and Sarkis, 2014; Bober *et al.*, 2017; Enoma and Allen, 2007; Enshassi and Shorafa, 2015).

Creating a system of key performance indicators for a company as part of the process management (based on twelve steps of KPI implementation), one should be guided by two criteria that are consistent with respect to interrelationships and dependencies, (Haponava and Al. Jibouri, 2009; Jonek-Kowalska, 2017; Katamba *et al.*, 2016; Skotnicka-Zasadzień and Biały, 2011; Smith and Heiden, 2017; Sojda, 2014; Maćala, 1997; Rybar *et al.*, 2015; Driner and Pavelek, 2016):

- work efficiency per hour for one employee;
- average elimination time of the defect;
- the amount of defective products for total production;

- the number of complaints for total sales;
- percentage of untimely and incomplete deliveries;
- fuel and energy consumption for single production.

The selection of measures takes place in accordance with the requirements and expectations of the organization as well as with the processes existing in it, where the reporting system must be open to changes when expanding or decreasing the number of indicators. For the purposes of this study, i.e., the aggregate industry production area, the most frequently analyzed group of indicators is quoted:

1. Employee productivity [t/h]

where: PT – processed tones; HMO – total working time of people;

2. Performance of mobile machines [t/h]

where: PT – processed tones; HME – total working time of mobile machines;

3. Fuel consumption indicator [l/t]

where: I – fuel consumption in liters; PT – processed tones;

4. Electricity consumption indicator [kWh/t]

where: E – electricity consumption in kWh; PT – processed tones.

Most organizations, report the most important KPIs at least once a week. The need for continuous monitoring of processes forces organizations to create models that, based on various sets of indicators, allow to evaluate effectiveness on an ongoing basis. In the era of digitization, organizations are supported by various IT solutions, thanks to integration with production systems allowing for the creation of reports in the desired format, time and "time window - time range" (Grabowska, 2017; Pun *et al.*, 2012; Setijono and dahlgaard, 2007; Shohet, 2003).

2. Material and Methods

The study focuses on the research of KPIs conducted in the Ostrowite Gravel Pits located in the south-western part of the Pomeranian Voivodship, in the Lipnica commune, the Bytów Poviát. The plant was founded in 1976, and from the very beginning was involved in the mining and processing of minerals. At present, the Gravel Pit is located in the Mining Plant Trzebielsk and Ostrowite III and their records are subject to the same in the mining and processing part. Natural aggregates in the form of gravels and sands are extracted in the Ostrowite Gravel mine.

Exploration takes place in a land-based way in a deep-hole excavation from VI-class agricultural lands and from coniferous forests. Mining is carried out using open pit method in a longwall system with one extraction floor. For this purpose, caterpillar bulldozers are used to remove the overburden over the deposit, wheeled loaders with one bucket for loading of spoil and conveyor belts for tipping and transporting the mineral for further processing. The organization of production process of aggregates in the gravel pit is divided into two parts.

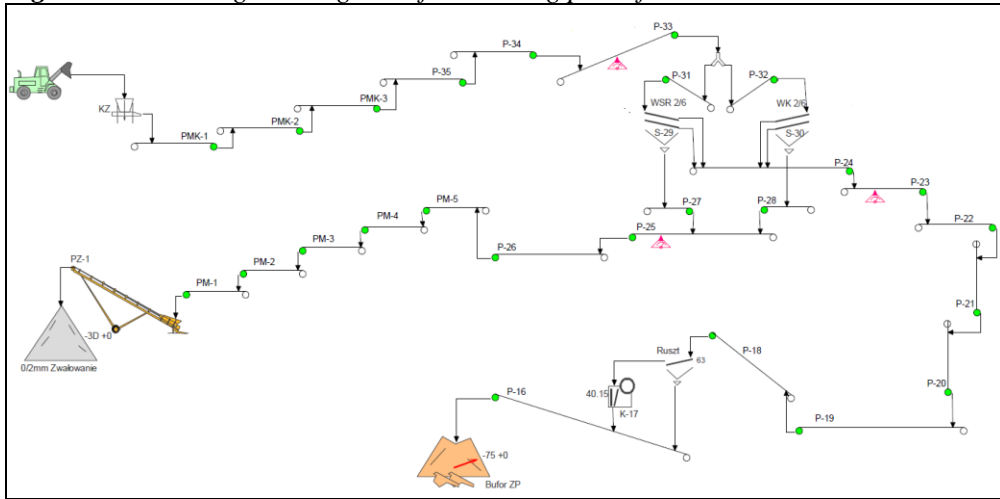
The first part presented in Figure 1 is the mining process, where the spoil is taken from the wall by the loader and fed through the hopper and conveyor belts to the pre-screen. The main task is to separate part of the sand (fraction 0-2 mm) from the gravel (fraction above 2 mm) and transport it to the excavation for later reclamation. Sieved sand, treated as waste, accounts for approximately 65-70% of the production level. The pre-screened aggregate is conveyed via conveyor belts to the intermediate tank, where it is stored before proceeding with further processing. If there is a stone of size over 80 mm in the spoil, it goes to the jaw crusher before the crushing, which crumbles its size.

The second part, presented in Figure 2, is a processing plant powered by pre-sieved and crushed output from the intermediate tank. The whole is subjected to classification on specific fractions with the help of screens and is rinsed using a shower system. The technological system of the plant allows dehydration of the washed aggregate and save it on the cones separately for each fraction. The system also includes a cone crusher, secondary material recessing to the size of 0-31,5 mm, later distributed to specific fractions. The presented production process leads to obtaining a specific product with the assumed parameters, but the variety of products offered leads to the diversification of processes. Differences arise in the complexity and course of the process over time and the organization of production, which is why they can be divided according to different criteria (Glapa and Korzeniowski, 2005; Szatkowski, 2012):

- the criterion of continuity and progress over time, dividing processes into discrete and continuous ones;
- criterion of applied technologies, i.e., mining, processing, assembly and disassembly, natural and biotechnological;
- criterion of participation of human work in the case of work and natural processes;
- the criterion of using the means of work, i.e. manual, manual-machine, machine, automated, computer-integrated;
- criterion of the complexity of processes in the case of division on simple and complex.

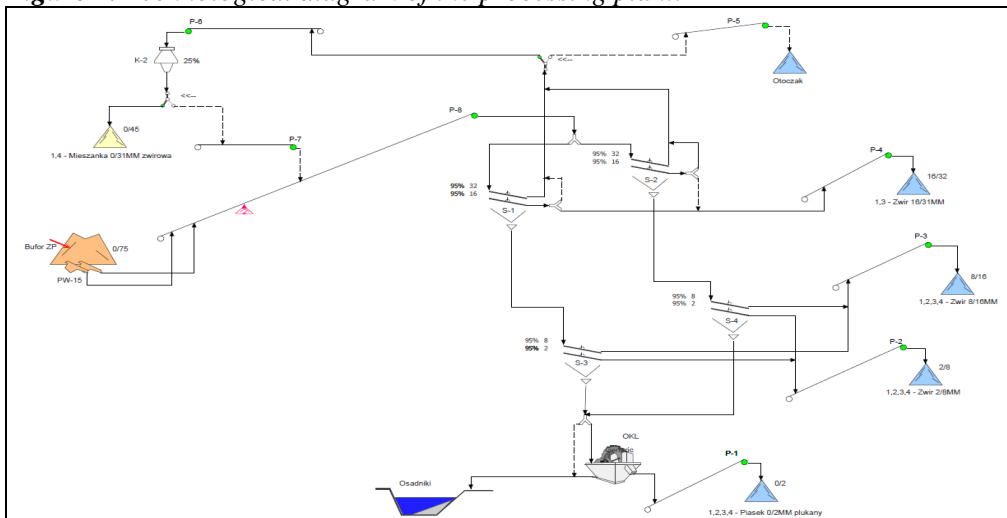
Aggregate production in a three-shift system, six days a week, from February to December is supported by the safety and health departments, resource management, the environment, financial controlling and geological and surveying services. An important area of the production process is quality control that is valuable and qualitative. In order to maintain the highest quality, the process of testing of finished products is outsourced to an external accredited laboratory. Process verification can be done by the Factory Production Control (ZKP). Everything is implemented in accordance with the quality management system and the requirements of the ISO 9001 standard. Ready and tested products reach customers through the B2B (business to business) and B2C (business to client) channels implemented within the organization.

Figure 1. Technological diagram of the mining part of the Ostrowite Gravel Pit.



Source: Own study.

Figure 2. Technological diagram of the processing plant.



Source: Own study.

3. Results and Discussion

Table 1 summarizes the basic values of indicators related to mining and consumption of resources in the Ostrowite gravel pit in 2008-2014. Individual indicators have been calculated in accordance with the formulas given in the previous section of this publication. Four resources were selected for the analysis of resource consumption in the surveyed enterprise (for which the relevant indicators can be found in Table 1):

- people's working time,
- time of running machines,
- fuel consumption,
- electric energy usage.

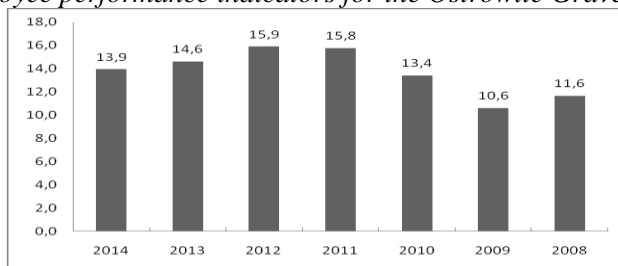
Table 1. The main data years 2008-2014

| Ostrowite gravel pit | 2014 | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 |
|--|---------|---------|---------|---------|----------|---------|---------|
| Extraction [kt] | 2231,6 | 2079,2 | 1991,5 | 1996,6 | 1662,876 | 1479,1 | 1866,1 |
| Processed tones [kt] | 606 | 655,0 | 671,1 | 811,7 | 561,072 | 447,853 | 711,8 |
| Production [kt] | 285,8 | 301 | 328,26 | 400,15 | 323,14 | 429,62 | 606,85 |
| The total working time of people [h] | 43501 | 44834 | 42241 | 51522 | 41831 | 42298 | 61115 |
| Employee productivity [t/h] | 13,9 | 14,6 | 15,9 | 15,8 | 13,4 | 10,6 | 11,6 |
| The total operating time of the driving machines [h] | 9994 | 10825 | 11822 | 16384 | 9812 | 7675 | 9248 |
| Efficiency of driving machines [t/h] | 60,6 | 60,5 | 56,8 | 49,5 | 57,2 | 58,4 | 77,0 |
| Fuel - amount used [l] | 253987 | 324523 | 330428 | 439751 | 249832 | 201816 | 286542 |
| Fuel consumption indicator [l/t] | 0,42 | 0,50 | 0,49 | 0,54 | 0,45 | 0,45 | 0,40 |
| Electricity - amount used [kwh] | 2150320 | 1991420 | 2036650 | 2496996 | 2074879 | 1417193 | 2328466 |
| Electricity consumption indicator [kwh/t] | 3,55 | 3,04 | 3,03 | 3,08 | 3,70 | 3,16 | 3,27 |

Source: Own study.

The first resource to be analyzed in this publication is the working time of people. The resource is measured in hours, while the employee productivity rate in tones per hour. Fig. 3 shows the change in the value of the employee performance indicator in the following years. It can be noticed that in years 2008-2012, the efficiency of using human labor continued to increase, and then in the years 2013-2014 there was a slight correction.

Figure 3. Employee performance indicators for the Ostrowite Gravel Pit [t/h].

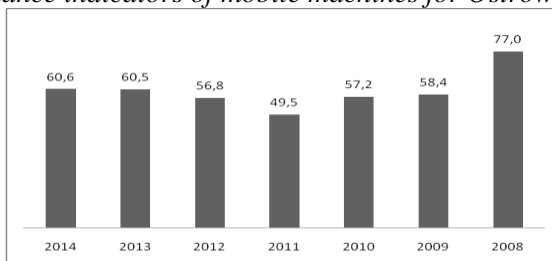


Source: Own study.

Analysis of Pearson's correlation coefficient between indicators related to extraction and working time of people at the level of statistical significance $\alpha = 0,1$ allows to conclude that there is a positive correlation at the level of 0.68 between extraction and productivity of employees. On this basis, it can be stated that the higher the level of extraction, the better the use of resources in the examined gravel pit. With the increase in the production level, the number of machine and equipment downtime is reduced and we are dealing with a more effective use of human labor. The total working time of people, however, is correlated with the level of production - the correlation coefficient is 0.85.

The next resource used by the tested gravel pit is time of use driving machines. The time of running machines counted in h was analyzed. Figure 4 presents the indicators of running machines for the Ostrowite Gravel Pit. The analysis of the data shows that the efficiency of the mobile machinery is an aspect of the functioning of the examined gravel pit, which has been deteriorated. The highest level was reached in 2008 (77 t / h), and then it was reduced in the following years to the lowest level of 49.5 t / g in 2011. In subsequent years, the value of the ratio rose again to 60.6 t / h however, it has not yet reached the level of 2008.

Figure 4. Performance indicators of mobile machines for Ostrowite Gravel pit [t/h]



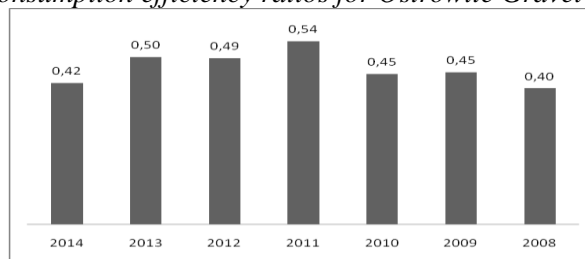
Source: Own study.

Analysis of the correlation coefficient between variables concerning the efficiency of the driving machines allows concluding that there is a correlation in the case of the relation between the running time of the driving machines and the number of processed tons (the value of the correlation coefficient is 0.82). Correlation results from the fact that mobile machines are used in the processing of the extracted gravel.

This is the reason why the higher the number of processed tons in the enterprise, the higher the operating time of the mobile machines. In the case of the efficiency of the mobile machinery, a correlation between the coefficient and the production level was found. The correlation coefficient is 0.67. In this case, the greater the production of gravel pit the more effective is the use machines.

The third resource, examined in this publication, is the fuel consumption measured in liters. In the case of fuel consumption indicators, within the analyzed period of years 2008-2014, major changes cannot be observed in their scope (Figure 5). They oscillate around 0.4 l / t and increased only in 2011.

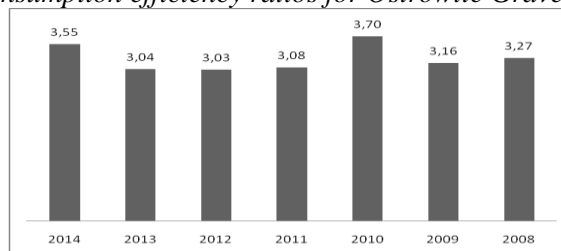
Figure 5. Fuel consumption efficiency ratios for Ostrowite Gravel Pit [l/t]



Source: Own study.

The analysis of the correlation between the indicators regarding fuel efficiency and the indicators regarding the extraction at the assumed level of correlation allows to conclude that there is a statistically significant relationship between fuel consumption and the number of processed tons. The correlation is strong and is 0.91. The increase in the amount of processed tons requires the work of machines and these consume fuel, which can be seen in the case of the correlation coefficient. The fuel efficiency indicator is not correlated with extraction.

Figure 6. Fuel consumption efficiency ratios for Ostrowite Gravel Pit [l/t].



Source: Own study.

The last resource studied in the publication, used in the Ostrowite Gravel Pit, is electricity (measured in kWh). In the analyzed years 2008-2014 (Fig. 6), the electricity consumption indicator shows slight changes. In general, in the years 2008-2014 was recorded an upward trend from 3.27kW / t to 3.55 kWh / t, however, in particular analyzed years it fluctuated considerably below and above this level.

Correlation analysis shows a statistically significant strong correlation between electricity consumption and the number of processed tones. The correlation coefficient in this case is 0.9. The strong correlation is due to the fact that the processing of the extracted gravel requires the consumption of electricity in a proportional relationship. The research did not show any dependence between the electricity consumption indicator and mining. Table 2 presents a summary of extraction indicators and indicators related to resource consumption when particular correlation occurs. The following designations were used in this case:

1. ++ - strong correlation,
2. + - weak correlation.

Table 2. Correlations between extraction rates and resource consumption

| Resource consumption | Extraction [kt] | Tone processed [kt] | Production [kt] |
|---|-----------------|---------------------|-----------------|
| The total working time of people [h] | | | ++ |
| Employee productivity [t/h] | + | | |
| Total time of running machines [h] | | ++ | |
| Efficiency of drive machines [t/h] | | | + |
| Fuel - amount used [l] | | ++ | |
| Fuel consumption indicator [l/t] | | | |
| Electricity - amount used [kwh] | | ++ | |
| Electricity consumption indicator [kwh/t] | | | |

Source: Own study.

The analysis of the collected data shows that for the majority of resources there is a direct proportional relationship between the number of processed tones and the consumption of a given resource (machine operation time, fuel consumption, electricity consumption). Only in the case of one resource - human labor, the phenomenon of productivity growth can be observed along with the increase in production. In this case, it can be noticed that with the increase in production in the following years, the production process was improved, so that the use of human labor was ever smaller per unit of extraction. The analysis allows us to state that the largest reserves in a production enterprise are still related to human resources. With a given technology, it is very difficult to limit the consumption of material resources, which is correlated with the level of extraction, while the consumption of human labor can be limited. Considering that human labor today is a relatively expensive resource, it is the best path to improve production processes. Certain reserves also exist in the scope of applied technology in the field of machine use, because their productivity can be improved along with the increase in production.

The next Table 3 presents a comparison of changes in the value of performance indicators in the analyzed years (starting from 2009). The following markings were used in the table:

- „+” – when the index increased compared to the previous year,
- „-”, when the value of the indicator decreased as compared to the value adopted in the previous year,
- „0” – when the value of the indicator remained unchanged compared to the previous year.

The analysis of the data allows us to state that the best situation is in the case of the efficiency of mobile machines, where indicators have increased in recent years. On the other hand, it is dangerous that the performance indicators of employees in the last two years of analysis have decreased. This is particularly disadvantageous in that, as it was written above, it is the productivity of employees that is the area that should be improved and whose improvement brings the best results. The company should take action to deal with this unfavorable trend, for example by:

- increasing the number of training in the knowledge of machine operation and production processes by employees,
- detailed analysis of the causes of problems.

Table 3. KPI indicators for the Ostrowite gravel pit in terms of extraction and consumption of resources.

| Oswite gravel pit | 2014 | 2013 | 2012 | 2011 | 2010 | 2009 |
|---|------|------|------|------|------|------|
| Employee productivity [t/h] | - | - | + | + | + | - |
| Efficiency of driving machines [t/h] | + | + | + | - | - | - |
| Fuel consumption indicator [l/t] | - | + | - | + | 0 | + |
| Electricity consumption indicator [kwh/t] | + | + | - | - | + | - |

Source: Own study.

4. Conclusion

The issue of the analysis of dependence between extraction indices and consumption indicators for gravel pits described in the publication is very important from the point of view of the efficiency of the organization. Data analysis enabled the realization of the stated goal. As a result of the research it was found that in the case of fuel and energy consumption, there is no greater opportunity for improvement within the given technology, because the consumption of these resources is directly proportional to the production indicators. However, improvement opportunities arise in the case of machine efficiency and employee productivity. It can be seen that there is an increase in productivity in proportion to the increase in processed tonnage and production. This is due to better use of machines and human work, reducing the number of downtime and improving work system in organization. In this context, the threat may be the fact that in years 2013-2014 the employee performance ratio

decreased. The publication provides recommendations for organizations in the field of counteracting this situation.

References:

- Aleksander, J., Armand, F. 2013. Instruments and methods for the integration of company's strategic goals and key performance indicators. *Kybernetes*, 6, 928-942.
- Allaoui, H., Choudhary, A. 2015. Sustainable supply chains: key performance indicators, collaboration and waste management. *Management Research Review*, 10, 153-162.
- Amzat, H. 2017. Key performance indicators for excellent teachers in Malaysia: A measurement model for excellent teaching practices. *International Journal of Productivity and Performance Management*, 3, 298-319.
- Anand, N., Grover, N. 2016. Measuring retail supply chain performance: Theoretical model using key performance indicators (KPIs), in *Benchmarking: An International Journal*, 1, 135-166.
- Bai, Ch., Sarkis, J. 2014. Determining and applying sustainable supplier key performance indicators. *Supply Chain Management: An International Journal*, 3, 275-291.
- Bober, B., Olkiewicz, M., Wolniak, R. 2017. Analiza procesów zarządzania ryzykiem jakości w przemyśle farmaceutycznym. *Przegląd Chemiczny*, 9, 1818-1819.
- Carlucci, D. 2010. Evaluating and selecting key performance indicators: an ANP-based model. *Measuring Business Excellence*, 2, 66-76.
- Chae, B.K. 2009. Developing key performance indicators for supply chain: an industry perspective. *Supply Chain Management: An International Journal*, 6, 422-428.
- Chan, A.P., Chan, A.P. 2004. Key performance indicators for measuring construction success. *Benchmarking: An International Journal*, 2, 203-221.
- Dirner, V., Pavelek, Z. 2016. Aspects of classification of energy sources in terms of their position in the sector of the economy. *Acta Montanica Slovaca*, 4, 287-297.
- Enoma, A., Allen, S. 2007. Developing key performance indicators for airport safety and security. *Facilities*, 7/8, 296-315.
- Enshassi, A.A., Shorafa, F.E. 2015. Key performance indicators for the maintenance of public hospitals buildings in the Gaza Strip. *Facilities*, 3/4, 206-228.
- Gajdzik, B., Wolniak, R. 2021. Influence of the COVID-19 crisis on steel production in Poland compared to the financial crisis of 2009 and to boom periods in the market. *Resources*, 10(1), 1-17.
- Głapa, W., Korzeniowski, J.I. 2005. *Mały leksykon górnictwa odkrywkowego*. Wrocław, Wydawnictwa i Szkolenia Górnicze Burnat & Korzeniowski.
- Grabowska, S. 2017. Kluczowe wskaźniki efektywności - studium przypadku. in *Zeszyty Naukowe Politechniki Śląskiej. Seria Organizacja i Zarządzanie*, 108, 105-111.
- Gruszka, S., Ligarski, M. 2017. Ocena efektywności procesu produkcyjnego na przykładzie producenta złączy stalowych. *Systemy wspomaganie inżynierii produkcji*, 6, 102-109.
- Gulledg, T., Chavusholu, T. 2008. Automating the construction of supply chain key performance indicators. *Industrial Management & Data Systems*, 6, 750-774.
- Haponava, T., Al-Jibouri, S. 2009. Identifying key performance indicators for use in control of pre project stage process in construction. *International Journal of Productivity and Performance Management*, 2, 160-173.
- Jonek-Kowalska, I. 2017. *Prowartościowe kształtowanie parametrów produkcji górniczej w warunkach ryzyka branżowego i rynkowego*. Gliwice, Wydawnictwo Politechniki Śląskiej.

- Jonek-Kowalska, I. 2019. Consolidation as a risk management method in the lifecycle of a mining company: a novel methodological approach and evidence from the coal industry in Poland. *Resources Policy*, 60, 169-177.
- Jonek-Kowalska, I. 2019. Efficiency of enterprise risk management (ERM) systems Comparative analysis in the fuel sector and energy sector on the basis of Central-European companies listed on the Warsaw Stock Exchange. *Resources Policy*, 62, 405-415.
- Katamba, D., Nkiko, C.M., Ademson, C. 2016. Managing stakeholders' influence on embracing business code of conduct and ethics in a local pharmaceutical company: Case of Kampala Pharmaceutical Industries (KPI). *Review of International Business and Strategy*, 2, 261-290.
- Kosierdzka, A. 2012. Zarządzanie produktywnością w przedsiębiorstwie. Warszawa, C.H. Beck.
- Loska, A. 2013. Exploitation assessment of selected technical objects using taxonomic methods. *Eksploracja i Niezawodność – Maintenance and Reliability*, 1, 1-8.
- Loska, A. 2017. Scenario modeling exploitation decision-making process in technical network systems, in *Eksploracja i Niezawodność. Maintenance and Reliability*, 2, 268-278.
- Mačala, J. 1997. The emission situation in the Slovak republic. *Acta Montanica Slovacia*, 3, 287-290.
- Miśkiewicz, R., Wolniak, R. 2020. Practical application of the Industry 4.0 concept in a steel company. *Sustainability*, 12(14), 5776, 1-12.
- Nawrocki, T. 2015. Identyfikacja organizacji inteligentnych na podstawie analizy porównawczej wielkości i wskaźników finansowych spółek giełdowych. *Zeszyty Naukowe Politechniki Śląskiej, Seria Organizacja i Zarządzanie*, 96, 71-82.
- Olkiewicz, M. 2018. Quality improvement through foresight methodology as a direction to increase the effectiveness of an organization. *Contemporary Economics*, 12(1), 69-80.
- Olkiewicz, M. 2020. The role of a stakeholder in the quality improvement of an organization. *Scientific Papers of Silesian University of Technology, Organization and Management Series*, 143, 235-245.
- Olkiewicz, M., Bober, B., Majchrzak-Lepczyk, J. 2015. Instrumenty zarządzania w ochronie środowiskowej. *Rocznik Ochrona Środowiska*, 17, 710-725.
- Olkiewicz, M., Bober, B., Wolniak, R. 2017. Innowacje w przemyśle farmaceutycznym jako determinanta procesu kształtowania jakości życia. *Przegląd Chemiczny*, 11, 2199-2201.
- Olkiewicz, M., Wolniak, R., Ostapko, B. 2018. Assessment of the dependence between extraction and resource consumption in 2008-2014 on the example of the Glińsko gravel pit. *Arch. Mining Sci.*, 63(4), 801-812.
- Olkiewicz, M., Wolniak, R., Grebski, E.M., Olkiewicz, A. 2018. Comparative analysis of the impact of the business incubator center on the economic sustainable development of regions in USA and Poland. *Sustainability*, 11, 1.
- Parmenter, D. 2016. Kluczowe wskaźniki efektywności (KPI). Tworzenie, wdrażanie i stosowanie. Gliwice, Helion.
- Pilcher, R. 2005. Local government financial key performance indicators – not so relevant, reliable and accountable. *International Journal of Productivity and Performance Management*, 5/6, 451-467.
- Pun, K.I., Si Y.W., Pau, K.Ch. 2012. Key performance indicators for traffic intensive web enabled business processes. *Business Process Management Journal*, 2, 250-283.

- Rybar, R., Kudelas, D., Beer, M. 2015. Selected problems of classification of Energy sources – What are renewable Energy sources? *Acta Montanica Slovaca*, 3, 172-180.
- Setijono, D., Dahlgard, J.J. 2007. Customer value as a key performance indicator (KPI) and a key improvement indicator (KII). *Measuring Business Excellence*, 2, 44-61.
- Shohet, I.M. 2003. Key performance indicators for maintenance of health care facilities. *Facilities*, 1/2, 5-12.
- Skotnicka-Zasadzień, B., Biały, W. 2011. An analysis of possibilities to use a Pareto chart for evaluating mining machines' failure frequency. *Eksploracja i Niezawodność – Maintenance and Reliability*, 3, 51-55.
- Smith, S., van der Heiden, H. 2017. Analysts' evaluation of KPI usefulness, standardisation and assurance. *Journal of Applied Accounting Research*, 1, 63-86.
- Sojda, A. 2014. Analiza statystyczna wskaźników finansowych dla przedsiębiorstw górniczych, in *Zeszyty Naukowe Politechniki Śląskiej. Seria Organizacja i Zarządzanie*, 68, 255-264.
- Stecula, K. 2018. Decision-making dilemmas in mining enterprise and environmental issues, i.e. green thinking in mining. In *Proceedings of the 18th International Multidisciplinary Scientific Geoconference, SGEM 2018, Albena, Bulgaria*, 30 June–9 July, 18, 357-364.
- Szatkowski, K. 2012. *Nowoczesne zarządzanie produkcją. Ujęcie procesowe*. Warszawa, PWN.
- Ugwu, O.O., Haupt, T.C. 2005. Key performance indicators for infrastructure sustainability – a comparative study between Hong Kong and South Africa. *Journal of Engineering, Design and Technology*, 1, 30-43.
- Wandogo, B., Odhuno, E., Kambona, O., Othuon, L. 2010. Key performance indicators in the Kenyan hospitality industry: a managerial perspective. *Benchmarking*, 6, 858-875.
- Wolniak, R., Skotnicka-Zasadzień, B. 2014. The use of value stream mapping to introduction of organizational innovation in industry. *Metalurgija*, 4, 709-712.
- Wolniak, R. 2020. Quantitative relations between the implementation of industry management systems in European Union countries. *Sil. Univ. Technol. Sci. Pap., Organ. Manage.*, 142, 33-44.
- Wolniak, R., Grebski, M.E., Skotnicka-Zasadzień, B. 2019. Comparative analysis of the level of satisfaction with the services received at the business incubators. *Sustainability*, 11, 10, 2889.
- Wolniak, R., Jonek-Kowalska, I. 2020. The level of the quality of life in the city and its monitoring. *Innovations*, 1-23, doi:10.1080/13511610.2020.1828049.
- Wolniak, R., Saniuk, S., Grabowska S., Gajdzik, B. 2020. Identification of energy efficiency trends in the context of the development of industry 4.0 using the Polish steel sector as an example. *Energies*, 13(1), 2897, 1-16.
- Xu, P.P., Edwin, H.W., Qian, Q.K. 2012. Key performance indicators (KPI) for the sustainability of building energy efficiency retrofit (BEER) in hotel buildings in China. *Facilities*, 9/10, 432-448.