



L-Università  
ta' Malta

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE  
EXAMINATIONS BOARD

**SECONDARY EDUCATION APPLIED CERTIFICATE LEVEL  
2022 SUPPLEMENTARY SESSION**

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SUBJECT: **Hairdressing and Beauty**  
PAPER NUMBER: Synoptic – Unit 1  
DATE: 31<sup>st</sup> October 2022  
TIME: 8:30 a.m. to 10:35 a.m.

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**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR  
AFTER THE EXAMINATION.**

**For examiners' use only:**

Question	1	2	3	4	5	6	Total
Score							
Maximum	6	8	8	8	8	12	50

Answer **ALL** questions in the space provided. You may answer either in English or in Maltese.

**Scenario:**

- Kim started working in a salon and it is very important to portray good personal presentation.
- Mrs. Borg called for an appointment and Kim used good communication skills to deal with the client.

**Question 1**

**K-1 (6 marks)**

- a. Match the hazards with the related risk that might be encountered in the salon. Write the number of the hazard in the column near related risk. (2)

Hazard	No. of Hazard	Risk
1. Trailing wires		Staff can use inappropriate products during treatments which can lead to a client getting a reaction.
2. Lack of cleanliness		In case of emergencies, employees, and clients, cannot leave the salon immediately.
3. Untrained staff		This can lead to someone tripping and falling or to an electrical shock.
4. Obstruction in doorways and corridors		Can lead to cross-infection and cross contamination to clients and products.

- b. Identify **FOUR** Personal Protective Equipment (PPE) that must be worn by hairdressers and beauty specialists by underlining them in the box below.

disposable aprons disposable gloves	close shoes uniform	UV protector hair net
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(2)

- c. Describe how **TWO** health and safety legalisations impact practises in the salon.

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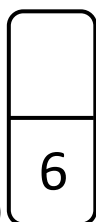
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(2)



**Question 2**

**K-3 (8 marks)**

a. List **FOUR** responsibilities a receptionist has in a hair and beauty salon.

Responsibility 1: \_\_\_\_\_ (0.5)

Responsibility 2: \_\_\_\_\_ (0.5)

Responsibility 3: \_\_\_\_\_ (0.5)

Responsibility 4: \_\_\_\_\_ (0.5)

b. State **TWO** reasons why the receptionist should act in a professional manner when dealing with clients.

Reason 1: \_\_\_\_\_  
\_\_\_\_\_ (1)

Reason 2: \_\_\_\_\_  
\_\_\_\_\_ (1)

c. Outline **FOUR** different payment methods and credit facilities the receptionist will deal with at the reception counter.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
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\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ (4)

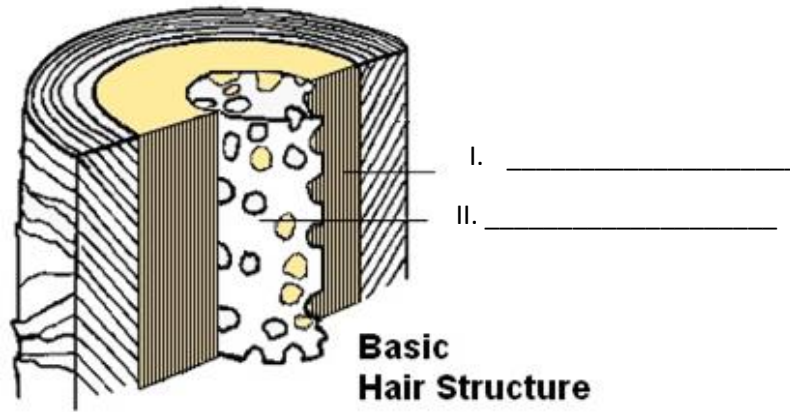
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**Question 3**

**K-4 (8 marks)**

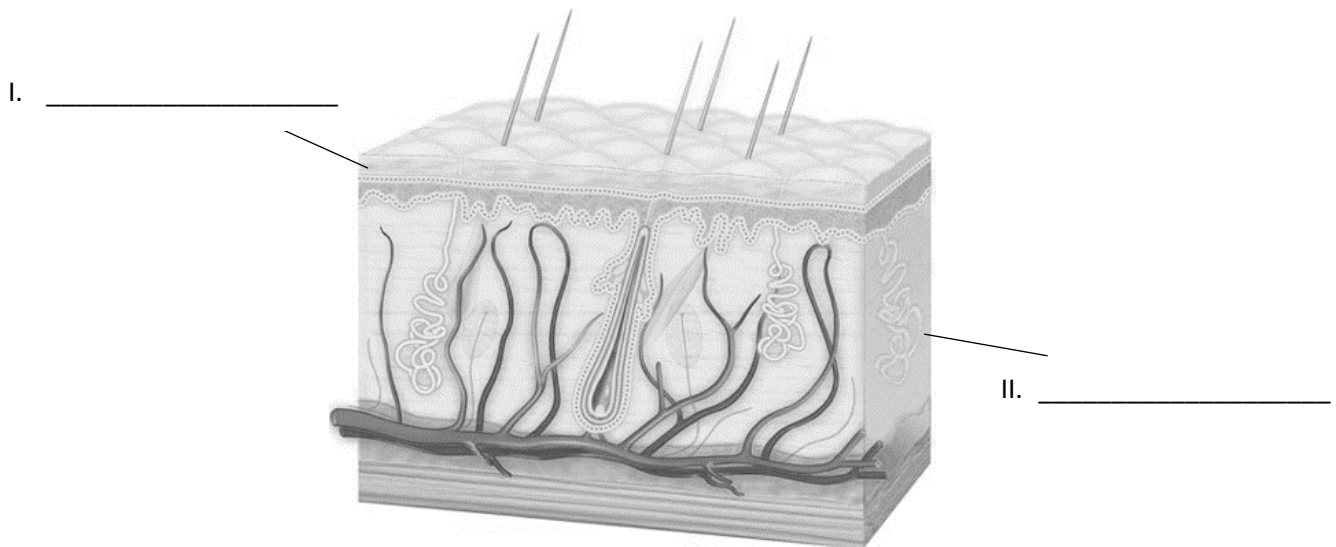
a. i. Label **TWO** sections of the hair structure diagram below:



(Source: <https://www.hairgrowthsos.com/hair-structure.html>)

(1)

ii. Label **TWO** sections of the skin structure diagram below:



Source: <https://my.clevelandclinic.org/>

(1)

b. Name **TWO** functions of the hair shaft and **TWO** functions of the skin structure.

Hair Shaft function 1: \_\_\_\_\_ (0.5)

Hair Shaft function 2: \_\_\_\_\_ (0.5)

Skin Structure function 1: \_\_\_\_\_ (0.5)

Skin Structure function 2: \_\_\_\_\_ (0.5)





b. In the space provided, identify the tools and products needed before plaiting.

 <p>(Source: <a href="https://www.dreamstime.com/">https://www.dreamstime.com/</a>)</p>	<hr/> <hr/> <p>(0.4)</p>
 <p>(Source: <a href="https://www.coolblades.co.uk/">https://www.coolblades.co.uk/</a>)</p>	<hr/> <hr/> <p>(0.4)</p>
 <p>(Source: <a href="https://thesalonbloggers.files.wordpress.com/">https://thesalonbloggers.files.wordpress.com/</a>)</p>	<hr/> <hr/> <p>(0.4)</p>
 <p>(Source: <a href="https://www.alibaba.com/">https://www.alibaba.com/</a>)</p>	<hr/> <hr/> <p>(0.4)</p>
 <p>(Source: <a href="https://www.ebay.co.uk/c/1764894336">https://www.ebay.co.uk/c/1764894336</a>)</p>	<hr/> <hr/> <p>(0.4)</p>

c. Outline the **FIVE** steps required to prepare the client’s hair before plaiting.

Step 1: \_\_\_\_\_  
\_\_\_\_\_ (0.8)

Step 2: \_\_\_\_\_  
\_\_\_\_\_ (0.8)

Step 3: \_\_\_\_\_  
\_\_\_\_\_ (0.8)

Step 4: \_\_\_\_\_  
\_\_\_\_\_ (0.8)

Step 5: \_\_\_\_\_  
\_\_\_\_\_ (0.8)

8

**Question 6**

**C-3 (12 marks)**

Mrs Borg is a regular client and is suffering from excessive dandruff which is making her feel uncomfortable.

a. Identify the appropriate shampoo and conditioner according to Mrs. Borg’s hair and scalp.

Appropriate shampoo: \_\_\_\_\_  
\_\_\_\_\_ (2)

Appropriate conditioner: \_\_\_\_\_  
\_\_\_\_\_ (2)

b. i. Explain **ONE** way how warm water temperature combined with products effects the hair and scalp.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ (2)

ii. Explain **ONE** way how tepid water temperature combined with products effects the hair and scalp.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ (2)





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