

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE EXAMINATIONS BOARD
UNIVERSITY OF MALTA, MSIDA

SECONDARY EDUCATION CERTIFICATE LEVEL

MAY 2015

SUBJECT:	Health and Social Care
PAPER NUMBER:	Controlled Assessment – Unit 2
DATE:	25 th May 2015
TIME:	10:00 a.m. to 12:00 noon

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

Name of candidate _____

I.D. number _____

School _____

Class _____

Scenario – PART A

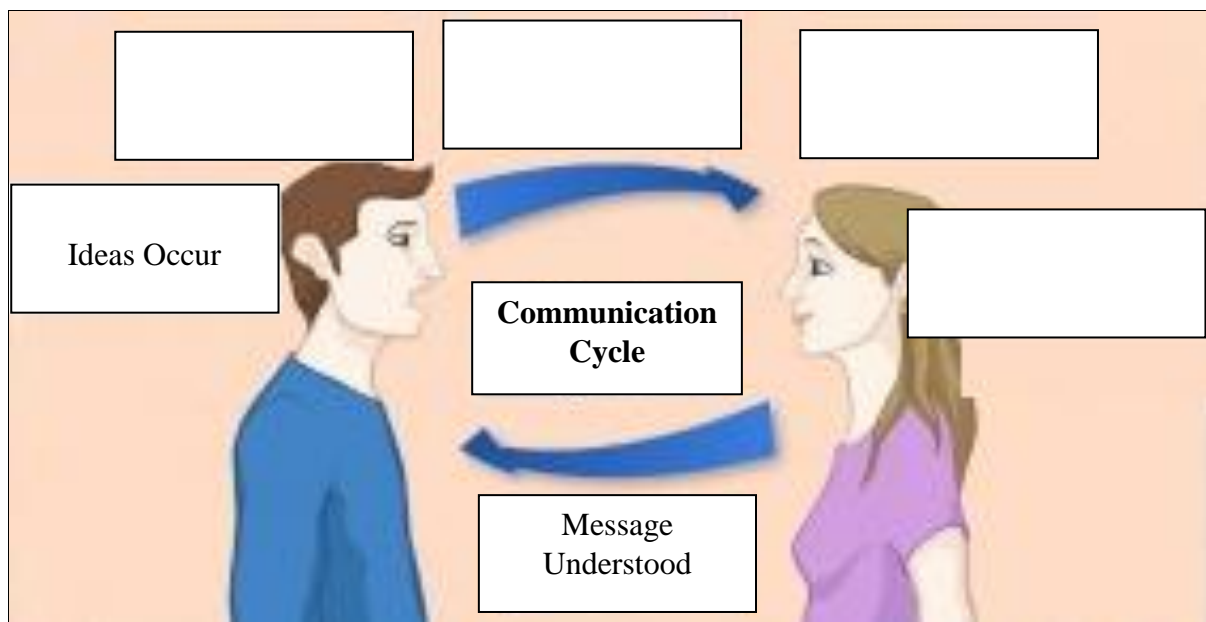
- Jane is an 80 year old lady who is living in a residential home for elderly people.
- When she was young she was an active member in the community where she lived.
- Jane has three children and they used to visit her every day when she was still living at her home.
- Jane was admitted in a residential home because she started suffering from dementia.
- Jane is semi-independent and she is using a walking frame to move from one place to another.
- On Saturday one of her children went to visit Jane.

Question 1

K4 (4 marks)

Communication happens between two or more people. The diagram below shows one example of communication.

- (a) Identify (by labelling the diagram below) the stages that are needed in order to have effective communication. Two stages of the communication cycle were labelled for you.



- (b) To communicate effectively several communication skills, such as alternative forms of communication are needed. Identify two other skills that are needed to communicate effectively with Jane.

I. _____

II. _____

Question 2

C1 (6 marks)

Phillip, one of the care workers who works with Jane, went to talk to her in the presence of one of her children. Describe each form of communication listed below and indicate with whom this form of communication is used.

(a) Group Communication:-

(b) Formal Communication:-

(c) Informal Communication:-

Please turn the page.

Scenario – PART B

When Phillip was talking to Jane, another elderly person started choking on her breakfast.

Question 3

K9 (4 marks)

Give two reasons why first aid skills are important for health and social care workers.

Reason 1:-

Reason 2:-

Question 4

C5 (6 marks)

Imagine you are working as a care worker with elderly people in a residential setting. One day one of the residents started choking on a piece of solid food. Determine how you would deal with such a situation. Reference to first aid needs to be made.

Question 5

K10 (4 marks)

Describe two situations that might require a care worker to call for help from a healthcare professional.

Situation 1:-

Situation 2:-

Question 6

K6 (4 marks)

Whilst Phillip was passing through the corridor to go home he noticed that there were several health and safety issues that were of concern. The concerns that Phillip had were the following:-

- (a) He noticed that the care workers were not wearing any protective equipment. When he asked them he was told that the supply had finished. Please outline the health and safety legislation identified below which the employer did not follow to safeguard the workers and the service-users.

LN121 of 2003 - Minimum Requirements for the Use of Personal Protective Equipment at Work Regulations

- (b) Additionally, he noticed that the care workers were using the hoist in order to move a dependent patient from the bed to the wheelchair. Outline the health and safety legislation identified below which is followed by the care workers so that the care workers will not get hurt.

LN35 of 2003 - Protection against Risks of Back Injury at Work Places Regulations

Please turn the page.

Question 7

K7 (4 marks)

Phillip went to the Manager to discuss these issues. The Manager told him that the home had just employed a health and safety officer and that the first duty of this professional is to conduct a risk assessment.

(a) List the key areas of a risk assessment. Two of the key areas have been completed for you.

1. Identify the hazards

2. _____

3. _____

4. _____

5. Review the assessment and update if necessary

(b) Please indicate the person to whom these concerns should be reported.

Question 8

C4 (6 marks)

(a) Being old, Jane’s physical, psychological and social risks have increased over time. These risks can effect Jane’s well being. Discuss these risks and provide one example of each risk from the sections identified below.

Physical:-

Example of risk: _____

Discuss: _____

Psychological:-

Example of risk: _____

Discuss: _____

Social:-

Example of risk: _____

(b) Mention and provide examples how the care workers can reduce these risks so that Jane's needs will be met.

Physical:-

Psychological:-

Social:-

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