



**L-Università
ta' Malta**

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE
EXAMINATIONS BOARD

**SECONDARY EDUCATION CERTIFICATE LEVEL
2026 MAIN SESSION**

SUBJECT:	Hospitality
PAPER NUMBER:	Controlled – Unit 1
DATE:	9 th May 2024
TIME:	10:00 a.m. to 11:35 a.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

Name of candidate _____

I.D. number _____

School _____

Class _____

Answer **ALL** questions in the space provided.

Scenario

- The Malta Tourism Authority is offering a bootcamp for students studying Hospitality to help them gain more knowledge on the tourism industry.
- This boot camp will focus on health and safety, types of travel and tourism, effects of tourism and local tourism policies.

Question 1

K-9 (4 marks)

a. Match the following safety sign colours with their purpose by writing the letter in the third column.

Letter	Signs Colour	Correct Letter	Purpose
A	Blue		Warning
B	Red		Emergency Escape
C	Yellow		Mandatory
D	Green		Danger

(1)

b. Name the following safety signs.



i. _____



ii. _____



iii. _____



iv. _____

(1)

c. Identify **FIVE** safety signs, apart from the ones presented in Question 1b, that should be present in a coffee shop as shown in the figure below.



(Source: freepik.com)

- i. Sign 1: _____ (0.4)
- ii. Sign 2: _____ (0.4)
- iii. Sign 3: _____ (0.4)
- iv. Sign 4: _____ (0.4)
- v. Sign 5: _____ (0.4)

Question 2




K-10 (4 marks)

The bootcamp will include fire training sessions and practice drills which are important in keeping both employees and clients safe.

a. List the **FIVE** main classes of fire according to their type.

Class of Fire	Type of Fire	
	Fires with trash, wood, paper, or other combustible materials as the fuel source	(0.2)
	Fires with flammable or combustible liquids as the fuel source	(0.2)
	Fires involving electrical equipment	(0.2)
	Fires involving cooking oils	(0.2)
	Fires involving gases	(0.2)

b. Identify the proper fire extinguisher to be used when putting out the fire classes shown below.

i.		<hr/> <hr/>	(0.25)
ii.		<hr/> <hr/>	(0.25)
iii.		<hr/> <hr/>	(0.25)
iv.		<hr/> <hr/>	(0.25)

(Source: <https://www.hseblog.com/classifications-of-fire/>, <https://bidfiresafety.com/>)

c. Describe the basic First Aid procedure, in **FOUR** steps, to be adopted in case of a choking accident.

(2)

Question 3

K-2 (4 marks)

The importance of niche tourism will also be covered during the boot camp.

a. Define 'niche tourism'.

(1)

b. Mention **FOUR** types of niche tourism apart from leisure and religious tourism.

Type 1: _____ (0.25)

Type 2: _____ (0.25)

Type 3: _____ (0.25)

Type 4: _____ (0.25)

c. Describe through examples any **TWO** types of niche tourism mentioned in Question 3b.

Type 1:

(1)

Type 2:

(1)

Please turn the page.

Question 4

K-3 (4 marks)

During the boot camp, there will be a discussion on tourism in Malta.

a. List **TWO** advantages and **TWO** disadvantages of tourism in Malta.

Advantage 1: _____ (0.25)

Advantage 2: _____ (0.25)

Disadvantage 1: _____ (0.25)

Disadvantage 2: _____ (0.25)

b. Identify **TWO** measures that could ease the disadvantages listed in Question 4a.

Measure to ease disadvantage 1: _____ (0.5)

Measure to ease disadvantage 2: _____ (0.5)

c. Outline **TWO** aspects and **TWO** benefits of sustainable tourism.

Aspect 1: _____

_____ (0.5)

Aspect 2: _____

_____ (0.5)

Benefit 1: _____

_____ (0.5)

Benefit 2: _____

_____ (0.5)

Question 5

C-1 (6 marks)

Furthermore, mass and quality tourism will also be covered in the boot camp.

a. What is the difference between 'mass' and 'quality' tourism?

(2)

b. Outline **TWO** advantages and **TWO** disadvantages of mass tourism and quality tourism.

i. Mass Tourism

Advantage 1: _____

(0.25)

Advantage 2: _____

(0.25)

Disadvantage 1: _____

(0.25)

Disadvantage 2: _____

(0.25)

ii. Quality Tourism

Advantage 1: _____

(0.25)

This question continues on next page.

Advantage 2: _____

_____ (0.25)

Disadvantage 1: _____

_____ (0.25)

Disadvantage 2: _____

_____ (0.25)

c. Evaluate the impact of mass and quality tourism on the Maltese Islands.

_____ (2)

Question 6

C-3 (6 marks)

Incoming tourism is one of the highest contributions to the Maltese economy.

- a. Distinguish between direct and indirect employment within the hospitality business and its supporting industries. Include **ONE** example in your answer.

(2)

- b. Describe **ONE** way how direct and indirect employment in hospitality and supporting industries can contribute towards Malta's economy. Relate your answer to the Gross Domestic Product (GDP).

(2)

- c. Discuss **ONE** contribution/effect of tourism on each of the following:
 - i. local citizens;
 - ii. government reinvestment; and
 - iii. private reinvestmentto sustain the hospitality industry in the future.

ii. Industry: _____

How it supports hospitality businesses: _____

_____ (0.5)

c. Describe **FOUR** limitations faced by hospitality businesses in receiving support from other industries.

_____ (2)